

# 3 WAYS

## NOVI PUBLIC LIBRARY CONNECTS WITH ITS PATRONS

Strategic Planning Update  
2015-2016



# 1

## INFORM

- \* Widened entrance drive; Added left turn lane
- \* Added Computer Tutor One-on-One classes
- \* Increased Internet bandwidth from 50 MB to 100MB
- \* Started "Baby time & Tot time Fun" blog
- \* Over 600 patrons participated in our annual survey

# 2

## INSPIRE

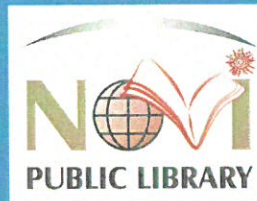
- \* Created story time-to-go book bundles for youth
- \* Unveiled new Women's History book collection
- \* Dedicated new artwork called Autumn Kaleidoscope
- \* Historical Commission purchased Villa Barr book rights
- \* Added interactive play equipment in youth area

# 3

## INCLUDE

- \* Added online donation option through Pay Pal
- \* Hosted MLA annual conference reception
- \* Recorded over 5,000 visits to Teen Space
- \* Started a new teen book club
- \* 56% of patrons used self-check services
- \* Over 4,000 NEW library cards were issued in 15/16
- \* Over 40,000 people attended library programs in 15/16

# Beyond Books...



Books on CD

Meeting Room  
Rentals

Programs for  
ALL Ages

Book Discussions

After-school  
Teen Space

3D Printing

Downloadable Books,  
Music & Magazines

FREE Online Learning

Computer Classes

Music, DVDs,  
Blu-Rays

VHS Conversion

**Ask us about these opportunities!**