#### Agenda

#### Novi Public Library Board of Trustees--Regular Meeting Thursday, February 28, 2019 at 7:00 p.m. City of Novi – Council Chambers 45175 W. Ten Mile Road, Novi, MI 48375

# Novi Public Library provides the resources and programs to support the educational, cultural, informational and recreational needs of its diverse community.

1. Call to Order by President, Tara Michener

A. Adopt public comment language to reflect 3 minute time limit which follows the City Council guidelines.

B. Institute the 3 minute timer in order to accommodate all guests in a timely manner during library board meetings.

- 2. Roll Call by Secretary, Bill Lawler
- 3. Pledge of Allegiance

4.	Approval and Overview of Agenda1-4
А. В. С.	Consent Agenda Approval of Budget Study Session Minutes – January 19, 2019
6.	Correspondence A. Comment Cards re: Cold Temperatures in the Library lobby
7.	Presentation/Special Guest A. Communications Update by Christina Salvatore
8.	Public Comment In order to hear all citizen comments at a reasonable hour, the Library Board requests that speakers respect the five minute (3 minute) time limit. This is not a question-answer session, therefore, Library Board members will not respond to questions. It is an opportunity to voice your thoughts with the Novi Public Library Board of Trustees.
	DISCLAIMER: Audiovisual presentations are welcome. To insure adequate equipment needs, please contact Library Administration at least 5 days in advance of the meeting

- 10. President's Report (Tara Michener)

  - B. 2018-2019 Goals Update (July, October, January, April) ......N/A
     C. 2019-2020 Library Board Officers: present slate in March, approve in April, take office in May

11. Treasurer's Report (Melissa Agosta)	
A. 2018-2019 Library Budget Fund 268	34-37
B. 2018-2019 Contributed Fund Budget 269	
C. Library Fund 268 Expenditure & Revenue Report as of January 31, 2019	
D. Contributed Fund 269 Expenditure & Revenue Report as of January 31, 2019	42
E. Balance Sheets for Funds 268 and 269 as of January 31, 2019	43-44
F. Proposed 2019-2020 Budget Fund 268	45-48
G. Proposed 2019-2020 Contributed Fund 269	
12. Director's Report	
A. Information Technology Report	54
B. Facilities Report	
C. Information Services Report	
D. Support Services Report	
E. Library Usage Statistics	
F. Friends of the Novi Library	
G. Novi Historical Commission – 2019-2020 Budget (Approved January 16, 2019)	

#### 13. Committee Reports

# A. Policy Committee: Review current public policies for the Library

- (Michener–Chair, Dooley)
  - Board approved revised policy manual on June 22, 2017
  - New policy being presented to the Board regarding a Drug-Free Workplace (see information included)

#### B. HR Committee: HR Policies, Director Review, Salary Study

(Lawler – Chair, Yu, Staff Liaison – Marcia Dominick)

• Staff satisfaction and strategic planning survey

# C. Finance Committee: Financial plan based on building assessment review, Library endowment investigation

(Agosta- Chair, Messerknecht, Lawler)

- Craig Messerknecht and Director Farkas met with the library's attorney on Friday, November 30, 2018, to discuss the library's options for an endowment/foundation. The attorney is currently gathering information relevant to the start-up (policies, bylaws, costs, etc.).
- As of January 14, 2019: Director contacted the library attorney for updates to the discussion on November 30, 2018. Attorney is still working on investigating start-up costs, policies, bylaws, etc.
- As of February 20, 2019: No update from Attorney at this time
- As of February 20, 2019: There was a request from the Board to start looking into future funding for the library. The Director contacted John Chratska from EveryLibrary.org to discuss options. A meeting is scheduled for: Thursday, March 28<sup>th</sup> at 2:00pm.

#### D. Events/Marketing/Fundraising Committee: Outreach opportunities

- (Michener Chair, Agosta, Wood)
  - 1. Library Board Member Bingo Idea
- 2/1/2019: Toast of the Town Agosta, Dooley, Michener
- 2/9/2019: Let's Talk About... Race Michener

- 2/11/2019: City of Novi 50th Anniversary Celebration Agosta
- 2/13/2019: Suburban Collection Grand Opening Agosta, Messerknecht

#### E. Strategic Planning Committee: Annual review of current plan

(Wood- Chair, Dooley). Review completed in November 2017.

- Council Member, Doreen Poupard, has offered to stay involved with the Committee through June 2019 based on her months of knowledge and participation since July 2018.
- As of February 20, 2019: Strategic Planning Committee meeting scheduled for Friday, February 22<sup>nd</sup> at 4:00pm to review the data and decide on next steps.
- F. Building/Landscape Committee: Entrance project, LED conversion project, Building assessment

(Messerknecht - Chair, Lawler, Yu, Wood)

- January 15, 2019: Planning meeting with Novi School District regarding library café partnership. Considered options for operation, staffing, equipment, hours of operation. Library attorney will draft language based on desires for the educational partnership. Meeting attended by: Director Farkas, Trustee Lawler and Trustee Wood.
- As of February 20, 2019: Attorney was contacted regarding draft of café contract. No information has been received.
- LED project is almost complete. There was a final meeting with consultant and committee on Wednesday, January 30, 2019. Lights for the parking lot were received on February 19, 2019. Installation will be scheduled. See reports from Keith Perfect and Karl Geil, Consultant.

#### G. Bylaw Committee: Review of Library Board Bylaws

(Lawler- Chair, Agosta)

- Bylaw revisions were approved at the October 25, 2018 meeting.
- Nothing to report at this time

#### 14. Public Comment

In order to hear all citizen comments at a reasonable hour, the Library Board requests that speakers respect the five minute (3 minute) time limit. This is not a question-answer session, therefore, Library Board members will not respond to questions. It is an opportunity to voice your thoughts with the Novi Public Library Board of Trustees.

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#### 15. Matters for Board Action

- C. Approve: 2019-2020 Contributed Fund 269......49
- 16. Adjourn

#### Supplemental Information:

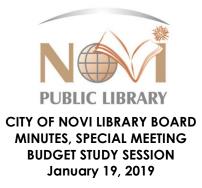
•	Novi News:	Novi Library Participating in Cuban Challenge	.74

#### Future Events:

- Friends of Novi Library Regular Meeting: March CANCELLED
- Library Board Trustees Workshop: Wednesday, March 13th at 5:00pm 8:00pm, Novi Library
- Battle of the Books: Saturday, March 16th at 3pm, City of Novi
- Historical Commission Regular Meeting: Wednesday, March 20th at 7pm, Novi Library
- Library Board Regular Meeting: Thursday, March 28th at 7:00pm, City of Novi



Inform. Inspire. Include. 45255 W. Ten Mile Road, Novi, MI 48375, Telephone: 248-349-0720 http://www.novilibrary.org



#### 1. Call to Order

The meeting was held at the Novi Public Library, 45255 W. Ten Mile Road, Novi, Michigan, 48375, and was called to order by Tara Michener, President, at 8:28 a.m.

#### 2. Welcome New Board Member – Katherine (Kat) Dooley

President Michener introduced and welcomed new Board Member, Kat Dooley. Kat is a resident of Novi and is employed in Novi. Kat is a community advocate. She is involved in Novi Rotary, Housing and Community, and resides on her HOA Board. Kat is honored to be a part of the Novi Library Board.

#### 3. <u>Roll Call</u>

Roll Call by Secretary, Bill Lawler Library Board Tara Michener, President Melissa Agosta, Treasurer Bill Lawler, Secretary Craig Messerknecht, Board Member Kat Dooley, Board Member Geoff Wood, Board Member Torry Yu, Board Member

#### Library Staff

Julie Farkas, Director Barbara Cook, Bookkeeper

#### 4. Pledge of Allegiance

The Pledge of Allegiance was recited.

#### 5. Approval and Overview of Agenda

A motion was made to approve the January 19, 2019 Library Board Budget Session Agenda.

1st—Melissa Agosta

2<sup>nd</sup>—Kat Dooley

The motion passed unanimously.

#### Documents provided at meeting:

- 2019-2020 Budget Narrative
- 2018-2019 End of Yr.
- 2019-2020 Proposed 268 Budget (Projected 20/21 and 21/22) (Draft 1: 1/19/2019)
- 2019-2020 Proposed 269 Budget (Draft 1: 1/19/2019)

- Fund 268 and 269 Revenue and Expenditure Reports through 12/31/18
- Fund 268 and 269 Balance Sheets For the City of Novi through 12/31/18

#### 6. Public Comment

None.

# 7. 2019-2020 Proposed 268 and 269 Library Budgets – Julie Farkas, Library Director

# A. 2019-2020 Budget Narrative

# 1. Unexpected Costs as of January 14, 2019

- a. The technology budget unexpected costs total \$400.00. Therefore, the 2018-2019 year-end for account 734.500 will be increased from \$58,000 to \$58,400.
- Building Maintenance is highlighted in yellow and this area has been a struggle this year due to faulty equipment. The detail is listed on page 1 and the 2018-2019 year-end for account 934.000 will be increased from \$98,000 to \$108,322.50. This is an increase of \$10,322.50.
- c. Director Farkas inquired about a 5-year maintenance contract for the Lending Library in order to secure a cost savings. Lending Library offered a 5year contract for \$27,720, which is a substantial savings of \$16,280 if the agreement is entered into prior to the installation of the machine. The maintenance contract would not go into effect until the kiosk is received. A trustee asked if this could go into the 2019-2020 budget. Director Farkas said she will ask the vendor if the payment can be made out of the 2019-2020 budget and inform the Board of the vendor's response.

A Trustee inquired whether the budget numbers are actually changed to reflect the year-end adjustments. Director Farkas responded that the City changes the numbers once they are submitted. Some of the trustees' do not support amending the budget numbers. A trustee asked if someone from the City's Finance Department could explain why the numbers are amended from the approved budget. Director Farkas will reach out to the Finance Department and get an explanation to the Board.

# 2. Technology (Budget 986.000) Capital Improvements

The computers are on a 5-year cycle of replacement. Security cameras are on a rotation of 5-7 years.

- No upgrades are scheduled for Technology Capital Improvements for physical computers for 2019-2020.
- The building has been open for 8 years and we are on a cycle to replace and upgrade security cameras. The cost is \$17,500 and the specific locations included are: elevator, hall-admin., 2<sup>nd</sup> floor corner stacks, study rooms, teen room, adult workstations, and the north stairs. This expense is included the 269 budget for 2019-2020. (269 account 742.233)
- The cost to upgrade the second floor meeting room to digital equipment is \$14,000 and this cost is factored into the 268 budget for 2019-2020.

# 3. <u>New Delivery Van Capital Purchase (Budget 983.000 Vehicles)</u>

The Library sold their van about a year ago. The Library is appreciative that the City of Novi, Parks and Recreation Services, allows the Library to use their van.

However, the Library will need to purchase its own van. Director Farkas is open to allowing Parks and Recreation to borrow the Library van, should it be purchased. The Library will be able to save considerable money by purchasing a van at the price the City is paying to replace their fleet of vans.

- \$28,500 is being budgeted for the purchase of the 2019 Ford Transit Van. This expense is included the 269 Budget for 2019-2020.
- Director Farkas explained to the Board that there is an opportunity to make money from the van by offering sponsorships. Businesses in the community could pay a set amount of money to advertise their business on the van.
- A trustee was aware of Ford offsetting or crediting the wrap cost on the Transit model and inquired if Ford will offset the wrap cost for the Library. Director Farkas said she will contact her representative at Ford and find out.

#### 4. Capital Improvement Projects

#### b. Upholstery Project (Budget 990.00 Furniture)

• The Capital Improvements projects include reupholstering the furniture in the 1<sup>st</sup> floor study rooms, costing \$15,000. Details can be found on page 5. This cost is factored in the 269 budget for 2019-2020. (269 account 742.231)

#### c. Lending Library – $2^{nd}$ payment and operational costs

- The Lending Library was paid a deposit of \$32,750 in December 2018 and we carry a contingency of \$2,000 (both transactions from the 269 account 976.044).
- Detailed operational costs for the Lending Library include materials, personnel, technology maintenance, operating supplies and TLN Automation Services, which total \$25,850. These expenditures are included in various 268 accounts and can be found on page 5.

#### 5. Salary Study

A salary study was completed about a year ago. The newly developed salary structure is being used by administration. Director Farkas pointed out that there is an increase in minimum wage from \$9.25 to \$9.45 an hour, which will go into effect in March 2019. This wage was adjusted on the salary structure along with an intern position rate of pay from \$11.52 to \$12.00 per hour.

#### 6. Health Insurance

The contribution has not changed, still 20% employee, 80% City.

#### 7. Employee Compensation for 2018-2019

Director Farkas included a 2% increase for staff that meets expectations or above. However, more than meets or exceeds expectations in the past received a higher percentage. Director Farkas is asking the Board for a more than meets or exceeds option, recommending a 3% increase, costing about \$6,000.

- One trustees comment is that like most businesses, we rely on the backs of our strongest employees and believes the Library's effectiveness is related to the core of the outstanding employees. Additionally, there would be a cost to integrate new employees. The trustees were all in agreement with this thought process and the trustees agreed that they would like to offer more but within close proximity to what the City is offering.
- Director Farkas will ask the City what they are planning for salary increases for the employees and how they determine stipends for part time and full time employees and provide that information to the Board.
- 8. <u>Building Assessment Information for Future Planning of the 269 Contributed Funds</u> <u>Account</u>

Keith Perfect, Facilities Assistant II, provided preliminary quotes for major building repairs and/or replacements on page 7. The Trustees appreciate Keith's work in gathering the preliminary quotes.

9. <u>What is currently under warranty with the Library building? (Information gathered</u> <u>as of budget time: January 2015)</u>

Director Farkas included a summary from January 2015, on page 8, which indicates which warranties are active and no longer active.

- 10. <u>What has been the fund balance overage/usage over the past few years</u> Director Farkas included a detail of fund 268 overage/usage over the past few years on page 8. The last three years include overages to the fund balance.
- 11. QSAC (Quality Services Assessment Checklist) Library of Michigan

The Novi Library has received the essential and the enhanced levels for the QSAC (Quality Services Assessment Checklist). The library is currently working on excellent status. In order to acquire excellent status the library has to maintain that 15% of the overall budget is specific to collections.

12. <u>3 Goal recommendations made by Novi resident, Michael Duchesneau (Library</u> <u>Board meeting on December 19, 2018)</u>

Director Farkas included a response to Mr. Duchesneau, a Novi Resident who made goal recommendations at the December Library Board Meeting, on page 10 and 11. This information is also included in the January Board Packet with an update to the Bylaws regarding the Library student representatives.

#### 13. Projects Currently in the Works for 2019-2020

Director Farkas included a list of projects that will continue into 2019-2020 on the bottom of page 11.

#### 14. Friends Wish List 2019-2020

The Wish List totals \$12,050 (please eliminate the button maker) and Friends generously contribute approximately \$15,300 to various programs. Resulting in the Library potentially receiving \$27,350 in support in the 2019-2020 fiscal year.

#### 15. Historical Commission Budget 2019-2020 (Approved 1/16/2019)

Director Farkas included the Historical Commissions 2019-2020 Budget on page 13. These funds are supported by the City of Novi and Director Farkas submits this budget to the City on behalf of the Historical Commission.

#### 16. Outstanding Fines at the Library

As of June 30, 2018, there are \$35,560.05 in outstanding fines and lost items on Novi Library materials.

#### 17. Term Limit Expirations for Board Members

Terms expiring in 2019 include Trustee Melissa Agosta and Trustee Torry Yu whose terms expire on March 1, 2019.

#### <u>Break 10:06 am – 10:20 am</u>

#### B. <u>2018-2019 End of Yr.</u>

2018-2019 End of Year changes are discussed under <u>Section 7. A 2019-2020 Budget</u> <u>Narrative</u>

#### 2019-2020 268 Proposed Budget (Projected 20/21 and 21/22)

#### 1. Revenue

The proposed revenue is \$3,136,439.00 for the 2019-2020 Proposed Budget.

- 567.000-State Aid: \$36,000
  - The State Aid report has been filed.
- 657.000-Library book fines: \$58,000
  - A trustee noticed that Library book fines are expected to decrease.
  - Trustees discussed Library book fines collected at one TLN Library that belong to another TLN Library.
- 658.000-State penal fines \$107,000
  - Discussion took place about the importance of State penal fines revenue to the Novi Public Library.
- 665.289-Adult Programming-\$3,000.00
  - A trustee asked to be provided with the expenses associated with the adult programming revenue.
- 665.290-Library Fundraising-\$4,000.00
  - A surplus of books that are donated but not utilized by the Library or Friends are sold and a percentage is earned by the Library.
- 665.300-Meeting Room-\$45,000.00
  - Discussions took place about meeting rooms and libraries fines.
  - HOA's use of meeting rooms at the Library were discussed.
- 665.650-Library Café-\$5,000.00
  - o New lessee in June 2019

# 2. Expenditures

The second phase of the salary adjustment is taken into effect. Also, the adjustment of 2% merit increase is included.

- 704.000-Permanent Salaries: \$945,000
  - Includes a temporary employee moving into a permanent position in the support services department.
- 705.000-Temporary Salaries: \$675,000
  - This can sometimes fluctuate.
- 728.000-Postage: \$1,000
  - Increase due to returning items for repair. Also, to allow for consideration to send a postcard into the North end regarding Lending Library.
- 734.000- Computer/software licensing: \$65,500
  - Reminder that 2018-2019 year end highlighted in yellow reflects cost of Lending Library Maintenance Contract.
- 734.500-Computer supplies equipment: \$51,000
  - Discussion took place about years computers were replaced compared to years computers were not replaced and how it affects this account.
  - 740.200-Desk, chairs, cabinets, etc.: \$2,500
    - Increase at 2018-2019 year end to \$750 as a result of some chairs that needed repair.
- 742.000-Books: \$185,800
  - $\circ$   $\;$  The amount allocated to this account has increased.
- 742.010-Lending Library Books: \$10,000
  - Planning for Spring 2020
- 744.000-Audio/visual materials: \$96,000
  - $\circ$   $\,$  Costs increase based on demand.
- 855.000-TLN Automation: \$74,000
  - This number is a more accurate reflection of costs based on the TLN contract.
  - The year end 2018-2019 is increased to \$70,000 reflecting more accurate numbers provided by TLN contract.
- 922.000-Electricity: \$100,000
  - This amount is still less than 2017-2018 audited of \$115,543
  - A LED comparison will be taken into consideration when a full year is available.
- 934.000-Building Maintenance- \$82,500
  - Reminder that year end Increased as a result of unexpected costs the Library is experiencing.
- 941.000 Grounds Maintenance-\$45,400
  - Burn of Bio swale rescheduled to Spring 2020
- 986.000-Internal Tech/Capital Outlay: \$14,000
  - Cost to upgrade the second floor meeting room to digital equipment

#### 2019-2020 269 Contributed Fund Proposed Budget

End of Year 2018-2019 LED Lighting Conversion Project increased from \$15,000 to \$20,000 but the overall project will still came in considerably under budget.

269 Capital Expenditures for 2019-2020: Library Van \$28,500, Camera Replacement \$17,500 and Public Furniture Replacement \$15,000.

Discussion took place about capital expenditures and classifying them in 268 vs. 269 and maintaining a balanced budget in 268. After discussions, Treasurer Agosta and the Board asked Director Farkas to move \$17,500 for security camera replacement from 269 to 268 and \$28,500 for the Library van from 269 to 268 and including the \$6,000 merit increase in 268. The 269 Furniture replacements will remain in 269.

#### C. Revenue & Expenditure Report through 12/31/18

Included in the packet

#### 8. Board Member's Individual Reflections

President Michener offered the Board members an additional opportunity to express their thoughts on the proposed 2019-2020 Budget. The Trustees were able to make reflections throughout the meeting.

#### 9. Public Comment

None.

#### 10. Approval of 2019-202 268 and 269 Library Budgets (which includes 268 Budgets 18/19 Yr. End, Projected budgets for 20/21 and 21/22 No approvals

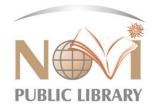
#### 11. Next Budget Session: Saturday, February 9, 2019 (8am-10am)

#### 12. Adjourn

A motion was made to adjourn the meeting at 11:47 a.m. 1<sup>st</sup>—Melissa Agosta 2<sup>nd</sup>—Kat Dooley The motion passed unanimously.

William Lawler, Secretary

Date



# CITY OF NOVI LIBRARY BOARD MINUTES, REGULAR MEETING January 24, 2019



#### 1. Call to Order

The meeting was held at the Novi Civic Center, Council Chambers, 45175 W. Ten Mile Road, Novi, Michigan, 48375, and was called to order by Tara Michener, President, at 7:00 p.m.

#### A. <u>Welcome to new Board Member – Katherine (Kat) Dooley</u>

Kat has been a resident of Novi since 2009 and has been employed in the City of Novi prior to becoming a resident. Kat is a Board Member of the Novi Rotary and is involved with Feed the Need. Kat is honored to work in the Community and to be a member of the Novi Library Board.

#### **B.** <u>Committee Assignments based on Board Member appointments (until May 2019)</u> 1. Torry Yu – Buildings/Grounds, HR

2. Kat Dooley – Strategic Planning, Policy

# C. <u>Welcome 2 new Student Representatives – Mahek Nasser and Tarun Tangirala</u>

Mahek Nasser is a sophomore at Novi High School that enjoys playing field hockey in her free time. Also, Mahek is involved in choir and several academic clubs. Tarun Tangirala is a freshman at Walled Lake Western. Tarun played soccer on the JV team and is involved in Model UN and many other extra-curricular activities. Tarun is looking forward to giving back to his community.

#### 2. Roll Call by Secretary, Bill Lawler

#### Library Board

Tara Michener, President Melissa Agosta, Treasurer Bill Lawler, Secretary Kat Dooley, Board Member Craig Messerknecht, Board Member Geoffrey Wood, Board Member (absent and excused) Torry Yu, Board Member **Student Representatives** Mahek Nasser, Student Representative (departed at 7:18pm) Tarun Tangirala, Student Representative (departed at 7:18pm) **Library Staff** Julie Farkas, Director Barbara Cook, Bookkeeper

#### 3. <u>Pledge of Allegiance</u>

The Pledge of Allegiance was recited.

#### 4. Approval and Overview of Agenda

A motion was made to approve the overview of the Agenda as presented.

These motions were accepted and approved as amended. 1<sup>st</sup>—Melissa Agosta 2<sup>nd</sup>—Kat Dooley The motion passed unanimously.

#### 5. Consent Agenda

#### A. Approval of Regular Meeting Minutes - December 19, 2018

A motion was made to approve the regular meeting minutes from December 19, 2018. Trustee Agosta requested that item **17. A. Library Board Director Mid-Year Review** on page 14 is changed from February to January. The line will be amended to read, this session will take place at the January Board Meeting. The minutes were approved with the above noted change.

1st-Torry Yu

2<sup>nd</sup>—Melissa Agosta

The motion passed unanimously.

#### B. Approval of Claims and Warrants L574

A motion was made to approve the Claims and Warrants L574. 1<sup>st</sup> – Torry Yu 2<sup>nd</sup> – Melissa Agosta The motion passed unanimously.

#### 6. Correspondence

A. Email from Beth Sommers regarding story time programs

#### 7. <u>Presentation/Special Guest</u>

A. None

#### 8. Public Comment

The first public commenter was Mr. Alan Bialeck regarding his personal growth workshop at the Novi Library. Mr. Bialeck discussed his interactions with the Library staff and the staff's determination to not move forward with his personal growth program.

The next public commenter was Mike Duchesneau. He thanked the Board and the Library staff for the information that is included on pages 54 and 55 of the Board packet. In summary, Mr. Duchesneau requested that 1,500 books be added to the international book collection and discussed Novi's population of Japanese citizens.

#### 9. <u>Student Representatives Report</u>

The Student Representative Report can be found on pages 18-22 of the January 24, 2019 Library Board packet.

#### **December Programs:**

12/11/18 Battle of the Books Coaches' Kick-Off Meeting (50 attendees) 12/12/18 The NASA @ My Library STEM Kit Activities Program (10 attendees) 12/18/18 The Gingerbread Engineering Challenge (143 attendees) 12/19/18 The Tween Pizza & Pages Book Club (12 attendees) 12/21/18 Teen Advisory Board Meeting (TAB) (18 attendees)

#### **Upcoming Programs:**

02/15/19 Teen Advisory Board Meeting 02/27/19 Tween Pizza & Pages Book Club

Director Farkas included the Novi Public Library Student Representatives Expectations on page 22. Teen Librarian Lindsay Gojcaj, Director Farkas and the new student representatives, Mahek and Tarun met weeks ago to discuss these expectations. Trustee Lawler welcomed the new representatives and is pleased to see students early in their high school careers join the library. Past representatives have been juniors and seniors.

#### 10. President's Report (Tara Michener)

#### A. 2018-2019 Library Goals

The Library Goals are on page 23 of the January Board Packet.

#### B. 2018-2019 Goal Update (July, October, January, April)

On pages 24-38 is the update, changes are marked in red for review. Director Farkas reports on the goals quarterly to the Board.

#### 11. Treasurer's Report (Melissa Agosta)

Trustee Agosta provided a printed summary of the Treasurer's Report to all members. The Treasurer's Report can be found on pages 39-52 of the January 24, 2019 Library Board packet.

#### A. 2018-2019 Library Budget Fund 268

The 2018-2019 Fund 268 Budget can be found on pages 39-42 of the January 24, 2019 Library Board packet.

• The 2018-2019 Fund 268 budget calls for revenue of \$3,033,030.00 and expenditures of \$3,140,250.00 consuming \$107,220.00 of the fund balance.

#### B. 2018-2019 Contributed Fund Budget 269

The 2018-2019 Contributed Fund 269 Budget can be found on page 43 of the January 24, 2019 Library Board packet.

 The 2018-2019 Fund 269 budget calls for revenue of \$33,000.00 and expenditures of \$145,700.00 consuming \$112,700 of the fund balance. Trustee Agosta explained that the Board approved an amended budget for Fund 269 and expects the financials to reflect this by the next meeting.

# C. <u>Treasurer's Overview of Financials – January 24, 2019</u>

Please refer to page 44 and 45 for the Treasurer's Overview of Financials.

#### D. Library Fund 268 Expenditure & Revenue Report as of December 31, 2018

The Fund 268 Expenditure and Revenue Report can be found on pages 46-49 of the January 24, 2019 Library Board packet.

- Revenue ending December 31, 2018 was \$2,971,762
- Expenditures ending December 31, 2018 were \$1,332,800

#### E. <u>Contributed Fund 269 Expenditure & Revenue Report as of December 31, 2018</u> The Contributed Fund 269 Expenditure and Revenue Report can be found on page 50 of the January 24, 2019 Library Board packet.

- Revenue ending December 31, 2018 was \$36,631.24.
- Expenditures ending December 31, 2018 was \$59,475.24. Trustee Agosta mentioned that the Increase in expenditures is the result of \$32,750 deposit made to the Lending Library.
- F. Balance Sheets for Funds 268 and 269 as of December 31, 2018

The Balance Sheet for Funds 268 and 269 can be found on pages 51 and 52 of the January 24, 2019 Library Board packet.

- Ending Fund Balance for Fund 268 as of December 31, 2018 was \$3,532,153.40.
- Ending Fund Balance for Fund 269 as of December 31, 2018 was \$1,683,492.28.

Please refer to page 45 for Trustee Agosta's brief explanation of Funds 268 and

269.

## 12. Director's Report

The Director's Report can be found on pages 53-89 of the January 24, 2019 Library Board packet.

Staff members celebrating anniversaries in February are:

- April Stevenson 8 years
- Tia Marie Sanders 5 years
- Eva Sabolcik 3 years

Director Farkas included information about the Trustee Workshop which will be held March 13, 2019 at the Novi Library. Details can be found on page 53 of January 24, 2019 Library Board packet. Director Farkas appreciates this great opportunity for the Board Members to network with other Board Members of the neighboring libraries that are participating in the event. A trustee inquired whether other Library Directors will be present. Director Farkas responded that all Directors from the Libraries being represented are attending.

Please refer to pages 54 and 55 for the response to Mr. Duchesneau's request from the December meeting. Director Farkas agrees with Mr. Duchesneau and expressed her intentions of continuing to grow the international collection.

On page 55 Director Farkas included dates of meetings that she has been involved in, this is followed by a paragraph personally thanking staff that contributed in building the budget that was presented on January 19, 2019.

On page 68 and 69 is a brochure promoting a new pilot program with our neighborhood libraries. The program is called The Let's Talk About Series. Director Farkas explained that each month there is a library that is hosting and discussing a theme. This discussion encourages discussion of a natural topic with young children ages 4-11 and their parents. Novi Library's first topic is race and Library Board President, Tara Michener, is going to be helping out with that program.

On page 70, the Novi Library is hosting non-profit organizations to be present and have a table at a community volunteer fair. If you are looking for a way to get involved in your community as a volunteer, please attend on Saturday, April 27<sup>th</sup> and get to know all of the non-profits in the community. Director Farkas is grateful to Community Financial who paid for Chuck Gaidica to be the Honorary Speaker for this event.

#### A. Information Technology Report

The Information Technology Report can be found on page 71 of the January 24, 2019 Library Board packet. Training details can be found on page 72.

B. Facilities Report

The Facilities Report can be found on the bottom of page 72 of the January 24, 2019 Library Board packet.

## C. Information Service Report

The Information Service Report is found on pages 73-75, prepared by April Stevenson. Director Farkas mentioned the Raising a Reader Program on page 74. This program has 275 children actively participating; 1,038 logs have been received this year and 2,400 books read in December 2018.

### D. <u>Support Service Report</u>

The Support Services report is found on pages 76 -78, prepared by Maryann Zurmuehlen. Director Farkas is happy to point out that all 24 of her 24 staff members tested 100 percent on CARL proficiency testing.

#### E. <u>Library Usage Statistics</u>

The Library Usage Statistics can be found on pages 79-85 of the January 24, 2019 Library Board packet.

- F. <u>Director Performance Evaluation Form (2<sup>nd</sup> draft)</u> Please see section <u>13. B. HR Committee: HR Policy, Director Review, Salary Study.</u>
- G. <u>Friends of the Novi Library</u> No report was provided.
- H. Novi Historical Commission

On pages 86-88 are the minutes from the November 28th meeting. Director Farkas pointed out that the Novi Historical Commissions Budget and expenditures is on page 86. The Historical Commission is very helpful with gathering data for the City of Novi's 50<sup>th</sup> Anniversary.

Trustee Dooley discussed the Libraries social media presence recommending that the Library build out the future programming schedule on Facebook. Trustee Agosta agreed and added that Facebook has reminders available that indicate events followers are attending or interested in attending. Director Farkas will work with the staff to get this implemented.

Trustee Lawler noticed that the percentage of self-checks seems to be decreasing and asked for others thoughts on this. Director Farkas confirmed that Trustee Lawler is correct and mentioned they are usually around the 50% mark and said that all the self-checks are working. Adding that perhaps people would like to talk to staff and check out items with the staff.

#### 13. Committee Reports

#### A. <u>Policy Committee: Review current public policies for the Library</u>

- (Michener-Chair, Dooley)
  - i. Board approved revised policy manual on June 22, 2017
  - ii. New policy being presented to the Board regarding a Drug-Free Workplace on pages 66 and 67. Director Farkas explained this is a policy that the City has adopted and made active. Director Farkas is looking for direction from the Board to move forward with this policy. This is discussed further under item <u>15.C. Drug-Free Workplace policy</u>.
  - iii. President Michener asked the Trustees on the Policy Committee to make a note that the Board will be doing some policy review very soon.
- B. <u>HR Committee: HR Policies, Director Review, Salary Study</u>

(Lawler – Chair, Yu, Staff Liaison – Marcia Dominick)

- i. Staff satisfaction and strategic planning. Director Farkas will set up a meeting with the HR Committee to review the staff satisfaction survey information.
- ii. President Michener stated that the HR Committee will be contacted for a meeting very soon.
- C. <u>Finance Committee: Financial plan based on building assessment review, Library</u> <u>endowment investigation</u>

(Agosta – Chair, Messerknecht, Lawler)

- i. Trustee Messerknecht and Director Farkas met with the library's attorney on Friday, November 30, 2018, to discuss the library's options for an endowment/foundation. The attorney is currently gathering information relevant to the start-up process (policies, bylaws, costs, etc.)
- ii. Director Farkas contacted the library attorney for an update and the attorney is still working on investigating the start-up information.

# D. Events/Marketing/Fundraising Committee: Outreach opportunities

(Michener – Chair, Agosta, Wood)

1. Library Board Member Bingo Idea

President Michener suggested a Library Board Card, which includes the Trustees pictures and a fun fact. President Michener suggested this could engage the community and bridge the gap. Director Farkas will be meeting with President Michener on the details and creativity of the Bingo Idea. Also, President Michener discussed a potential for Board Books with the Board entertaining the possibility a Summer Reading Program.

- i. 01/12/2019: City of Novi Early Budget Input Session Michener
- ii. 01/14/2019: Mental Health Presentation Michener

# E. Strategic Planning Committee: Annual review of current plan

- (Wood Chair, Dooley) Review completed in November 2017.
  - Council Member, Doreen Poupard, has offered to stay involved with the Committee through June 2019 based on her months of knowledge and participation since July 2018.
  - Strategic Planning data was received on January 11, 2019. Director Farkas is currently reviewing and will be setting up a session to go over the findings with the Committee.

# F. <u>Building/Landscape Committee: Entrance Project, LED conversion project,</u> <u>Building assessment</u>

(Messerknecht – Chair, Lawler, Yu, Wood)

- January 15, 2019: Planning meeting with Novi School District regarding library café partnership. Considered options for operating, staffing, equipment, hours of operation. Library attorney will draft language based on desires for the educational partnership. Meeting attended by Director Farkas, Trustee Lawler, and Trustee Wood.
- LED project is almost completed. There is a final meeting with consultant and committee scheduled for Wednesday, January 30, 2019 at 10:00 am at the Library.

#### G. Bylaw Committee: Review Library Board Bylaws

(Lawler – Chair, Agosta)

- i. Bylaw revisions were approved at the October 25, 2018 meeting.
- ii. Revision being proposed to the Board based on student representative requirements. Please refer to item <u>15.A. Approve: Amendment to Library</u> Board Bylaws to reflect updated language for student representative.

#### 14. Public Comment

None

## 15. Matters for Board Action

A. <u>Approve: Amendment to Library Board Bylaws to reflect updated language for</u> <u>student representative.</u> Director Farkas wanted to update the information in the Bylaws regarding the Student Representatives. Please refer to page 57 for changes highlighted in yellow. Approved wording: Student Representative must be a resident of Novi, Michigan.

A motion was made to approve the amendment to the **Bylaws of the City of Novi** Library Board

1<sup>st</sup>— Melissa Agosta 2<sup>nd</sup>— Kat Dooley The motion passed unanimously.

# B. <u>Approve: OPERATING AGREEMENT BETWEEN THE NOVI PUBLIC LIBRARY AND THE</u> <u>FRIENDS OF THE NOVI PUBLIC LIBRARY (1<sup>st</sup> draft – Attorney recommended).</u>

Director Farkas and Trustee Messerknecht had an appointment with an attorney and the memorandum changes were made based on the attorney's recommendation. Director Farkas has already reviewed these changes with Friends President, Sue Johnson and Vice President Carol Hoffman, both agree with the language that was presented. Trustee Messerknecht mentioned that the attorney recommendation was to have more formal wording with some of the aspects of the agreement. Director Farkas gave an example of page 63 section 1.e. discussing where the space is allowed to Friends for a nominal fee.

A motion was made to approve the 1<sup>st</sup> draft of the **OPERATING AGREEMENT BETWEEN THE NOVI PUBLIC LIBRARY AND THE FRIENDS OF THE NOVI PUBLIC LIBRARY** 

1<sup>st</sup>— Melissa Agosta 2<sup>nd</sup>—Kat Dooley The motion passed unanimously.

#### C. Drug-Free Workplace policy

Please refer to pages 66 and 67 to review this policy. Trustee Agosta asked if this pertains to volunteers. Director Farkas stated that it does. A motion was made to approve the **Drug-Free Workplace policy**. 1<sup>st</sup>— Melissa Agosta 2<sup>nd</sup>—Torry Yu

The motion passed unanimously.

#### 16. Library Director Mid-year review (Closed Session)

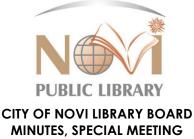
No decisions will be made tonight during this closed session.

# 17. <u>Adjourn</u>

A motion was made to adjourn at 8:00 p.m. 1<sup>st</sup>— Melissa Agosta 2<sup>nd</sup>—Kat Dooley The motion passed unanimously.

William Lawler, Secretary

Date



#### MINUTES, SPECIAL MEETING BUDGET STUDY SESSION Febraury 9, 2019

#### 1. Call to Order

The meeting was held at the Novi Public Library, 45255 W. Ten Mile Road, Novi, Michigan, 48375, and was called to order by Tara Michener, President, at 8:04 a.m.

#### 2. <u>Roll Call</u>

Roll Call by Secretary, Bill Lawler Library Board Tara Michener, President Melissa Agosta, Treasurer Bill Lawler, Secretary Craig Messerknecht, Board Member Kat Dooley, Board Member Geoff Wood, Board Member Torry Yu, Board Member

#### Library Staff

Julie Farkas, Director Barbara Cook, Bookkeeper

#### 3. Pledge of Allegiance

The Pledge of Allegiance was recited.

#### 4. Approval and Overview of Agenda

A motion was made to approve the February 9, 2019 Library Board Budget Session Agenda.

1<sup>st</sup>—Melissa Agosta 2<sup>nd</sup>—Geoff Wood The motion passed unanimously.

#### Documents provided at meeting:

- 2019-2020 Budget Narrative; Updated 2/8/19
- 2018-2019 End of Yr. (Draft 2: 02/09/2019)
- 2019-2020 Proposed 268 Budget (Projected 20/21 and 21/22) (Draft 2: 02/09/2019)
- 2019-2020 Proposed 269 Budget (Draft 2: 02/09/2019)

The Trustees received a copy of the Robert's Rules of Order; these books are checked out on the individual Trustees Library Cards. President Michener refreshed the Trustees about some of the proper procedures when calling motions.

#### 5. Public Comment

None.

#### 6. 2019-2020 Proposed 268 and 269 Library Budgets – Julie Farkas, Library Director

#### C. 2019-2020 Budget Narrative

# 18. Unexpected Costs as of January 14, 2019

- d. Technology 734.500. No changes from January 19, 2019 Budget Study Session.
- e. Building Maintenance is amended to reflect a heating and plumbing issue occurring in the last week and a half, due to the cold temperatures. The 2018-2019 year-end for account 934.000 will be increased from \$98,000 to \$112,322.50.
- f. Director Farkas followed up with Envisionware (Lending Library Kiosk) confirming that maintenance costs will not be billed until the unit is delivered. Therefore, the \$27,720 will be expensed from account 734.000 in 2019-2020 and not year-end 2018-2019.

## 19. Technology (Budget 986.000) Capital Improvements

The computers are on a 5-year cycle of replacement. Security cameras are on a rotation of 5-7 years.

• As of 02/09/19, the \$17,500 cost to upgrade security cameras in specific locations throughout the Library are now expensed from 268-986.000 instead of 269-742.233.

#### 20. New Delivery Van Capital Purchase (Budget 983.000 Vehicles)

• No changes.

#### 21. Capital Improvement Projects

- b. Upholstery Project (Budget 990.00 Furniture)
  - No changes.

#### c. Lending Library – 2<sup>nd</sup> payment and operational costs

• Detailed operational costs were updated on page 5 to reflect Lending Library 5 year maintenance contract cost from account 268-734.000 for 2019-2020.

#### 22. <u>Salary Study</u>

No Changes. However, Director Farkas updated page 6 to include a chart of the minimum wage structure increases through January 1, 2021.

#### 23. Health Insurance

No changes. Some employees moved from Blue Cross Blue Shield to Priority Health and HAP.

#### 24. Employee Compensation for 2018-2019

No changes.

- 25. <u>Building Assessment Information for Future Planning of the 269 Contributed Funds</u> <u>Account</u> No changes.
- 26. What is currently under warranty with the Library building? (Information gathered as of budget time: January 2015) No changes.
- 27. <u>What has been the fund balance overage/usage over the past few years</u> No changes.
- 28. <u>QSAC (Quality Services Assessment Checklist) Library of Michigan</u> No changes.
- 29. <u>3 Goal recommendations made by Novi resident, Michael Duchesneau (Library</u> <u>Board meeting on December 19, 2018</u>) No changes.
- **30.** <u>Projects Currently in the Works for 2019-2020</u> No changes.
- Friends Wish List 2019-2020
   Communications Area (Public Area) was added to the Wish List which now totals \$12,600.
- 32. <u>Historical Commission Budget 2019-2020 (Approved 1/16/2019)</u> No changes.
- **33.** Outstanding Fines at the Library No changes.
- 34. <u>Term Limit Expirations for Board Members</u> No changes

# D. 2018-2019 End of Yr.

2018-2019 End of Year changes are also discussed under <u>Section 6. A 2019-2020</u> Budget Narrative

- 2019-2020 268 Proposed Budget (Projected 20/21 and 21/22)
- 3. Revenue
  - 665.289-Adult Programming: \$4,500 End of Yr.
    - The 2018-2019 year-end amount for adult programming increased to \$4,500.
  - 665.400-Gifts and Donations: \$6,000- End of Yr.
    - The 2018-2019 year-end amount for gifts and donations increased to \$6,000.

#### 4. Expenditures

- 716.200-HSA- Employer Contribution: \$5,000-End of Yr.
  - The 2018-2019 year-end increased to \$5,000
- 734.000-Computer/software licensing: \$94,000-Proposed
  - Includes the \$27,720 5 year maintenance cost for the Lending Library Kiosk.
- 734.500-Computer supplies equipment: \$56,100-Proposed
  - The 2019-2020 proposed amount increased due to the West and East Meeting Rooms requiring an upgrade to the microphone system.
- 806.000-Legal Fees: \$2,500-Proposed
  - President Michener and the Board requested to increase legal fees to \$5,000.
  - Discussion of 2018-2019 year-end legal fees continued. The Trustees agreed to amend this expenditure at a future date to better reflect future expenditures.
- 934.000-Building Maintenance: \$112,322.50-End of Yr.
  - The year-end 2018-2019 includes the unexpected cost of \$4,000 for building maintenance.
  - 976.000-Building Improvements/Entrance: \$10,000-Proposed
    - The 2019-2020 proposed amount includes alternative options for the main entrance due to cold winds/temperature.
- 983.000-Van: \$28,500-Proposed
  - The new vehicle for outreach moved from 269-983.000 to 268-983.000.
- 986.000-Internal Tech Capital Outlay: \$14,000-Proposed
  - No changes. Second Floor Meeting Room upgrade to digital equipment
- 986.000-Data Proc.-Camera Replacement: \$17,500-Proposed
  - Upgrade to security cameras moved from 269-742.233 to 268-986.000

# 2019-2020 269 Contributed Fund Proposed Budget

The 2018-2019 year-end Technology Library Expenditures account 269-742.233 decreased to \$24,000. The technology for MakerSpace is going to be lower than budgeted. The 2019-2020 proposed for Technology Library Expenditures is \$5,000 to allow for funds for MakerSpace Technology for next year.

LED Conversion 2018-2019 year-end remains at \$20,000. The 2019-2020 proposed for LED Conversion project amount is \$2,000.

The 2018-2019 MakerSpace Renovation account 269-976.046 is budgeted for \$38,700. However, the team expects the costs to be \$29,000. The 2019-2020 proposed for MakerSpace Renovation amount is \$7,000.

# C. <u>Revenue & Expenditure Report through 12/31/18</u>

Included in the January 19, 2019 Budget Session packet

#### 7. Board Member's Individual Reflections

President Michener offered the Board members an additional opportunity to express their thoughts on the proposed 2019-2020 Budget.

Trustee Wood revealed that the 2018-2019 269 End of Year column should reflect a Beginning Fund Balance of \$1,707,428.28 to match the audited 2017-2018 Ending Fund Balance of \$1,707,428.28

The Trustees felt that they are looking at the budget thoroughly before making decisions. The Trustees were appreciative of Director Farkas and the staff's efforts to keep the Library in the black.

Discussions took place about the budget and possibility of future expenditures for significant maintenance issues. Additional discussions were focused on the millage process and the Board requested to be educated about that process. Director Farkas will schedule a learning workshop on this procedure in the future.

#### 8. Public Comment

None.

9. <u>Approval of 2019-2020 268 and 269 Library Budgets (which includes 268 Budgets 18/19 Yr.</u> <u>End, Projected budgets for 20/21 and 21/22</u>

Approval will be made at the February Board Meeting

#### 10. Adjourn

A motion was made to adjourn the meeting at 9:01 a.m. 1st—Melissa Agosta 2<sup>nd</sup>—Geoff Wood The motion passed unanimously.

William Lawler, Trustee

Date

Warrant 575	268 Accounts	February 2019	
Payable to	Invoice #	Account number	Amount
Amazon (12/17/18)		268-000.00-727.000	\$ 21.99
Global Office Solutions (12/27/18)		268-000.00-727.000	\$ 555.58
The Office Connection (12/27/18)		268-000.00-727.000	\$ 518.91
UPS	Shipping costs	268-000.00-728.000	\$ 16.66
CDW-G (01/08/19)		268-000.00-734.000	\$ 1,635.56
Solution Control Services		268-000.00-734.000	\$ 282.50
Amazon (12/07/18)		268-000.00-734.500	\$ 384.89
Business Payment Dev. Systems		268-000.00-734.500	\$ 764.00
Bosch	printer repairs	268-000.00-734.500	\$ 96.95
CDW-G (01/02/19)		268-000.00-734.500	\$ 629.20
Pro Vantage (11/27/18)		268-000.00-734.500	\$ 930.51
Demco		268-000.00-740.000	\$ 143.83
Global Office Solutions (12/27/18)		268-000.00-740.000	\$ 22.70
Amazon (12/03/18)		268-000.00-742.000	\$ 913.46
Barnes & Nobles (01/07/19)		268-000.00-742.000	\$ 698.25
Brodart (12/13/18)		268-000.00-742.000	\$ 9,931.34
CCH Incorporated (12/21/18)		268-000.00-742.000	\$ 162.06
Center Point Large Print		268-000.00-742.000	\$ 23.25
Gale/Cengage (12/26/18)		268-000.00-742.000	\$ 536.72
Lakeshore (01/16/19)		268-000.00-742.000	\$ 76.22
Michaels (01/10/19)		268-000.00-742.000	\$ 27.98
Office Depot/ Office Max		268-000.00-742.000	\$ 38.86
Novi Public Library (01/21/19)		268-000.00-742.000	\$ (500.00)
SAWA Books (01/10/19)		268-000.00-742.000	\$ 227.67
The Container Store (01/10/19)		268-000.00-742.000	\$ 84.97
Tsai Fong Books (12/20/18)		268-000.00-742.000	\$ 540.05
WT Cox Information Services		268-000.00-742.000	\$ 566.19
Michigan.Com		268-000.00-743.000	\$ 8.50
WT Cox Information Services		268-000.00-743.000	\$ 10,689.81
Hoopla (01/18/19)		268-000.00-744.000	\$ 10,750.00
Midwest Tape (12/19/18)		268-000.00-744.000	\$ 1,279.61
Midwest Tape (11/21/18)		268-000.00-745.200	\$ 3,073.48
The Library Network (01/10/19)		268-000.00-745.300	\$ 559.30
Spectrum (12/26/18)		268-000.00-801.925	\$ 37.07
Merchant Billing Statement		268-000.00-802.100	\$ 714.55
Providence Medical Occ.		268-000.00-804.000	\$ 98.00
Foster Swift (01/08/19)		268-000.00-806.000	\$ 240.00

Rosati, Schultz, Joppich, etc.		268-000.00-806.000	\$ 196.00
Rubbish		268-000.00-808.100	\$ 104.92
AAUW- Northville-Novi Affiliate	Membership	268-000.00-809.000	\$ 75.00
Historical Society of Michigan	renew membership	268-000.00-809.000	\$ 25.00
Rotary Club of Novi	Winter Dues	268-000.00-809.000	\$ 401.00
Knight Technologies (01/15/19)		268-000.00-816.000	\$ 932.50
H&K Janitorial Service	December Cleaning	268-000.00-817.000	\$ 4,060.67
AT&T (12/22/18)	12/22/18-01/21/19	268-000.00-851.000	\$ 293.58
T Mobile (12/21/18)	11/21/18-12/20/18	268-000.00-851.000	\$ 342.03
Telnet (12/15/18)	12/15/18-01/14/18	268-000.00-851.000	\$ 421.24
Verizon (12/28/18)	12/29/18-01/28/19	268-000.00-851.000	\$ 380.28
The Library Network (01/02/19)		268-000.00-855.000	\$ 17,072.39
City of Novi - Fuel		268-000.00-861.000	\$ 58.32
Brush, Emily	Mileage	268-000.00-862.000	\$ 33.90
Harbor House Publisher (01/11/19)		268-000.00-880.000	\$ 1,195.00
Municipal Web Services	12/01/18-12/31/18	268-000.00-880.000	\$ 384.50
The Novi Chamber of Commerce	2019 Toast of Town Awards	268-000.00-880.000	\$ 800.00
Accucut (1/4/19)		268-000.00-880.268	\$ 255.00
Acme Party Works (12/18/18)		268-000.00-880.268	\$ 174.50
Amazon (12/05/18)		268-000.00-880.268	\$ 223.68
Benito's Café (12/19/18)		268-000.00-880.268	\$ 33.75
Big Tommy's Parthenon(01/22/19)	MLK Program; catering	268-000.00-880.268	\$ 300.00
Blissfield Dinner Train	On the Road; deposit; 5/3/19	268-000.00-880.268	\$ 500.00
Buffalo Wild Wings (01/08/19)		268-000.00-880.268	\$ 30.00
Demco (01/2/19)		268-000.00-880.268	\$ 27.70
Discount School Supply (01/04/19)		268-000.00-880.268	\$ 82.41
Gordon Food Service (01/09/19)		268-000.00-880.268	\$ 6.99
Kroger (01/15/19)		268-000.00-880.268	\$ 12.85
Meijer (01/12/19)		268-000.00-880.268	\$ 28.63
Michaels (01/08/19)		268-000.00-880.268	\$ 54.67
Party City (01/08/19)		268-000.00-880.268	\$ 11.96
Sam's Club (01/15/19)		268-000.00-880.268	\$ 163.60
The Office Connection (01/24/19)		268-000.00-880.268	\$ 68.05
Walmart (01/17/19)		268-000.00-880.268	\$ 33.87
City of Novi	Engage Publication	268-000.00-900.000	\$ 8,632.99
Geisler (12/27/18)	nameplates	268-000.00-900.000	\$ 207.40
Millennium Business Systems		268-000.00-900.000	\$ 486.10
Vista Print (01/22/19)	Business Cards	268-000.00-900.000	\$ 106.59
Consumers Energy (02/04/19)	12/09/18-01/10/19	268-000.00-921.000	\$ 1,554.79
DTE	11/20/18-12/19/18	268-000.00-922.000	\$ 6,794.87
City of Novi	09/20/18-12/24/18; Utilities	268-000.00-923.000	\$ 1,810.55

24/7/365 (01/10/19)	window cleaning	268-000.00-934.000	\$ 1,095.00
Allied Eagle Supply (12/04/18)		268-000.00-934.000	\$ 824.68
Boynton (01/09/19)		268-000.00-934.000	\$ 230.00
Dalton Commercial Cleaning	carpet care	268-000.00-934.000	\$ 1,325.00
Ferguson (12/20/18)		268-000.00-934.000	\$ 52.09
Home Depot (12/13/18)		268-000.00-934.000	\$ 39.70
Library Design (01/29/19)		268-000.00-934.000	\$ 3,780.00
Lyon Mechanical (11/13/18)		268-000.00-934.000	\$ 5,866.60
North Star Mat Service (12/31/18)		268-000.00-934.000	\$ 155.92
Orkin (12/27/18)	date of service 12/12/18	268-000.00-934.000	\$ 67.80
Voss Lighting		268-000.00-934.000	\$ 79.40
Brien's (01/18/19)		268-000.00-941.000	\$ 1,625.00
Home Depot (01/02/19)		268-000.00-941.000	\$ 38.13
TruGreen (01/30/19)		268-000.00-941.000	\$ 414.00
Millennium Business Systems		268-000.00-942.000	\$ 716.40
Corrigan (01/01/19)	01/01-01/31/19	268-000.00-942.100	\$ 23.06
Busch's		268-000.00-956.000	\$ 43.47
Historical Society of Michigan	MI in Perspectives Conference	268-000.00-956.000	\$ 99.00
Hyatt Regency Crystal City	Computers in Lib 2019	268-000.00-956.000	\$ 981.88
Information Today (01/14/19)	Computers in Libraries 2019	268-000.00-956.000	\$ 499.00
MCLS Training		268-000.00-956.000	\$ 573.00
Panera (01/19/19)		268-000.00-956.000	\$ 22.98
Actron Security Alarm Systems		268-000.00-986.000	\$ 6,070.27
Library Design Associates		268-000.00-990.000	\$ 14,249.00
Petty Cash (Operating Supplies)		268-000.00-740.000	\$ 4.45
Petty Cash (Programming)		268-000.00-880.268	\$ 54.92
TOTAL			\$134,088.65

Warrant 575	269 Accounts	February 2019		
Payable to	Invoice #	Account number	Account total	
Amazon (12/18/18)	RAR	269-000.00-742.229	\$ 422.97	
Amazon (12/17/18)	Donation purchase	269-000.00-742.230	\$ 28.44	
Amazon (01/11/19)	eNable	269-000.00-742.233	\$ 89.57	
CDW-G (01/10/19)	MakerSpace	269-000.00-742.233	\$ 10,798.06	
First Impressions (01/16/19)	magnets for culture club	269-000.00-742.236	\$ 149.58	
Graybar (12/19/18)		269-000.00-976.045	\$ 1,193.50	
Great Lakes Power & Lighting	3 LED flagpole lights	269-000.00-976.045	\$ 1,085.52	
Voss Lighting (12/10/18)		269-000.00-976.045	\$ 1,092.00	
TOTAL			\$ 14,859.64	

Subject: Library Lobby Date: Monday, January 21, 2019 From: 5 patrons (comment cards)

5 comment cards were received related to the main lobby area being very cold. Patrons were concerned about the staff as well as themselves and requested something be done to remedy the cold temperatures. We found that the library was experiencing a heating issue which resulted in the library closing on Thursday, January 31, 2019. In addition, a temporary entrance using the East meeting room was implemented to keep the colder temperatures from coming into the main lobby through the main doors. 3 years ago, the library installed an air curtain to help deter cold temperatures from coming into the building. This was an improvement, but when temperatures dip to negative wind chill numbers and winds are high, it is difficult to maintain warmth in this area due to the constant patron use of the doors. Staff use portable heaters and are welcome to dress warmly, wear gloves, coats, hats, etc. The patrons that requested a response were contacted about this issue. Information was shared with the Library Board at the 2<sup>nd</sup> budget session on February 9, 2019 and a contingency of \$10,000 has been placed in the 19/20 budget to look further into this situation. The Director has reached out to Charles Boulard from the City to help brainstorm some ideas.

From: Gwen Markham Sent: January 22, 2019 Re: MLK Day Event

Julie, I just wanted to thank you and Gail and everyone involved in making such a wonderful program happen. You always do such great work, but this event for some reason seemed really special. That you would open the library when the rest of the city has the day off, really says something.

If you need my help in the future to drum up interest and support, let me know. Thanks again. Gwen

From: Vinit Gupta Sent: Monday, February 18, 2019 10:27 AM Subject: Online account notifications

Hi

This is Vinit Gupta and I have a few concerns I want to raise regarding the new online library account portal. The new portal does not send items due text or email a day before due date it only send three days before. It also does not send over due notice the next day item is overdue but randomly waits for 7-8 days. I understand that it is users responsibility to keep track of due date however the old account system was very helpful in avoiding large fines as it would send a notification the very day item is overdue. Can Library please look into adding these notifications back.

Thanks Vinit Gupta Good Morning Vinit!

Thank you for your email. I wish I had a better answer for you at this time, but unfortunately I do not. When we changed over to our new system in May 2018, the option for having a day of notice for patrons for materials due was unable to be put in our software. We are part of a larger consortium of over 60 libraries and the rules are for all of our buildings. At this time, we cannot make the change to the day of notice, however, you are not the first patron to voice your concern and I have shared this information with my library board along with the consortium director, and I am hoping as we get to our first year with the new system, we can make modifications that work best for our patrons. This is a topic that is definitely on my radar and is important to our Novi community. I will continue to pursue for a change. I appreciate your patience!

Thank you, Julie Farkas

#### January 2019 Student Representative Report

Prepared by: Lindsay Gojcaj Student Representatives: Mahek Nasser and Taron Tangirala

#### Programs:

The Tween Advisory Board Meeting took place on January 23<sup>rd</sup>. At this program, attendees were asked to provide feedback regarding tween programming, including the Summer Reading Program and other tween programs. Library staff gathered information which can be used to put together future programming. (Attendance = 6)

Due to inclement weather, the Library's Preschool and Childcare Information Fair originally scheduled for January 19<sup>th</sup> was rescheduled to February 12<sup>th</sup>.

Due to the Library's early closure, the Tween Pizza and Pages Book Club originally scheduled for January 30<sup>th</sup> was rescheduled to February 9<sup>th.</sup>

#### Teen Space Update:

There were 452 attendees in Teen Space for the month of January. Teen Space resumed on January 7<sup>th</sup> after being off on winter break. There was no Teen Space on January 21<sup>st</sup> due to MLK Jr. Day. There was no Teen Space on January 23<sup>rd</sup>, January 28<sup>th</sup>, and January 30<sup>th</sup> due to inclement weather. In addition, there was no Teen Space on January 25<sup>th</sup> due to school closure. There was also no Teen Space on January 31<sup>st</sup> due to school and Library closure. In total, there was no Teen Space for 10 out of 31 days in January. We offered a hot chocolate station with marshmallows during final exam week of January 22<sup>nd</sup>.

#### Total breakdown of Teen Space numbers for 2018-2019 school year:

September 2018 = 699 October 2018 = 1,156 November 2018 = 658 December 2018 = 405 January 2019 = 452 **Total for 2018-2019 school year = 3,370** 

#### Teen Advisory Board Update:

The fifth Teen Advisory Board (TAB) meeting of the year took place on January 18<sup>th</sup>. At this meeting, the new Library Board Student Representatives were recognized. Then, members assisted Library staff by looking for damaged items in the youth, tween, and teen fiction collections. They pulled books off the shelves that could no longer circulate, which would then go to a Librarian to make the final determination of what should happen with the materials. This project was a way to give back to the Library and help to ensure that the Library maintains a collection in good condition. (Attendance = 21)

#### **Upcoming Programs:**

Teen Advisory Board (TAB) Meeting – March 15<sup>th</sup> Battle of the Books – March 16<sup>th</sup> Tween Pizza and Pages Book Club – March 27<sup>th</sup> Hi all,

As some of you may know, I served as a member of YALSA's Best Fiction for Young Adults Committee for the last two years. The Library received many teen fiction books that we either added to our collection (thanks Tech Services!) or are used as summer reading teen prizes. As a committee, over the last year, about 130 titles were considered, 108 books were nominated, and 69 books made the <u>final list</u>. I wanted to share the <u>official press release</u> as I am very proud to have served on this committee. © This list is very helpful when looking for recently published popular teen fiction titles.

Thanks, Lindsay

# ALA member

# YALSA names 2019 Best Fiction for Young Adults

CHICAGO — The Young Adult Library Services Association (YALSA), a division of the American Library Association (ALA), announced its <u>2019 Best Fiction for Young Adults</u> list.

The <u>list</u> consists of 69 titles selected from 108 official nominations, which were posted and discussed in blogposts on <u>The Hub</u>. <u>View</u> the full list at <u>www.ala.org/yalsa/best-fiction-young-adults</u>. From the full list, a top ten list will be available after the Best Fiction for Young Adults Teen Feedback Session takes place at the 2019 ALA Midwinter Meeting.

"For the 2019 list, team bloggers read a wide variety of fiction titles to establish a diverse list that reflects student interest and literary merit," said Coordinator Lorrie Roussin. "Our blogging team read hundreds of books and discussed all of the nominated titles in a virtual setting. A blog post was written for each nominated title and published to YALSA's The Hub."

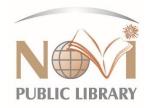
The <u>suggestion form</u> for the 2020 Best Fiction for Young Adults list is open. If you'd like to <u>suggest</u> a title to the blogging team for consideration as a nominee, please fill out the <u>form</u>.

YALSA's portfolio of <u>book and media awards</u> helps strengthen library services for and with teens by identifying quality, age appropriate resources for librarians and library workers to share with the teens in their communities. Learn more about YALSA's other book and media lists <u>here</u>.

The members of the Best Fiction for Young Adults Bloggin Team are: Coordinator, Lorraine Roussin, San Antonio ISD, San Antonio, TX; Megan Baird, Yuma County Library District, San Luis, AZ; Cathy DeCampli, Haddonfield Public Library, Haddonfield, NJ; Kimmie DePinto, Thornton, CO; Molly Dettmann, Pioneer Library System, Moore, OK; Lindsay Fricke, Novi Public Library, Novi, MI; Mary Gensel, Lansing, IL; Dana Hutchins, Jackson Middle School, San Antonio, TX; Carol Maples, Central High School, Lufkin, TX; Shelbie Marks, Prescott Valley Public Library, Prescott Valley, AZ; Cate Merlin, Peabody Institute Library, Peabody, MA; Cathy Rettberg, Menlo School, Atherton, CA; Celeste Rhoads, The American Library in Paris, Paris

France; Jenny Zbrizher, Morris County Library, Whippany, NJ; and with the help of administrative assistant Molly Moore, Bogart Library, Bogart, GA.

The mission of the Young Adult Library Services Association (YALSA) is to support library staff in alleviating the challenges teens face, and in putting all teens – especially those with the greatest needs – on the path to successful and fulfilling lives. For more information about YALSA or to access national guidelines and other resources go to <u>www.ala.org/yalsa</u>, or contact the YALSA office by phone, 800-545-2433, ext. 4390; or e-mail: <u>yalsa@ala.org</u>.



# Inform. Inspire. Include.

#### <u>6 Strategic Objectives</u> 2013-2018

- 1. Match the needs of the community with the facility(ies) and library's logistical resources
- 2. (Ex: existing building, outreach, collections, storage space, future expansion)
- 3. Fuel Novi community's passion for reading, personal growth and learning
- 4. Increase the Novi community's knowledge of and access to the library's collections, services and building
- 5. Encourage the Novi community to embrace and participate in the library's programming, cultural learning and service opportunities
- 6. Foster an organizational culture of innovation
- 7. Empower the Novi community to be effective consumers and producers of information

#### Library Goals 2018-2019

 Maintain excellent customer service in all facets of the library's operations, Board functions and community involvement.
 Focus: Lending Library at Lakeshore Park. ILS Upgrade and proficiency of staff. Fillable

Focus: Lending Library at Lakeshore Park, ILS Upgrade and proficiency of staff, Fillable Library Card On-line, New Café Lease & Services (June 2019)

2. Balance the needs of the community with fiscal responsibility and reduce the deficit spending.

Focus: LED conversion project, Endowment, Building Assessment for Future Capital Expenditures in 269 (HVAC, Roofing, Carpeting, Elevators, AST, Parking Lot Replacement, LED Lighting Phase 3-5), Present a Balanced Budget for 19/20

- Provide quality and diverse services, materials, programs and technology.
   Focus: Fostering connections with our diverse community, Cultural Events, Let's Talk About It Series, Makerspace Renovation
- 4. Promote the Library in Novi's residential and business communities and provide outreach to non-library users.

Focus: 1,000 Books before Kindergarten, Library Board meetings (2 Options – Library and Offsite Location), Strategic Planning Outreach, Host Town Hall Engagements w/Elected Officials, Mental Health Awareness

 Ensure that the Library maintains policies and planning strategies that promote safe, efficient, productive and enjoyable experiences for patrons and staff.
 Focus: Strategic Planning Project

Approved: June 28, 2018

#### **FINANCIALS**

2018-2019	Library Budget 268						
	2/22/2018 Final Draft	2016-2017	2017-2018	2017-2018	2018-2019	2018-2019	2020-2021
		Audited	Approved	Amended	Approved	Amended	Projected
Revenues				5/24/2018		5/24/2018	
Account	Description						
403.000	Tax Revenue - Current Levy	2,537,769.36	2,629,295.00	2,629,295.00	2,729,513.00	2,729,513.00	2,952,241.00
403.001	Tax Revenue - Cnty Chargebk	2,422.46	-15,000.00	-15,000.00	2,000.00	2,000.00	2,000.00
403.002	Tax Revenue - Tx Tribunal	4,000.00	-5,000.00	-5,000.00	-1,000.00	-1,000.00	-1,000.00
403.003	Tax Revenue - Brownfield 2008	-217.02	-225.00	-225.00	-233.00	-233.00	-252.00
403.006	Tax Revenue - Brownfield 2015				-3,000.00	-3,000.00	-6,000.00
420.000	Tax Reveune - C/Y Del PPT	-6,712.21	-5,000.00	-5,000.00	-5,500.00	-5,500.00	-6,000.00
567.000	State Aid	36,210.14	34,000.00	34,000.00	34,000.00	34,000.00	34,000.00
633.100	Insurance Reimbursement	0.00	0.00	0.00	0.00	0.00	0.00
657.000	Library book fines	62,701.26	62,000.00	62,000.00	62,000.00	62,000.00	62,000.00
658.000	State penal fines	117,150.58	100,000.00	112,141.45	100,000.00	100,000.00	100,000.00
664.000	Interest on Investments	51,568.50	35,000.00	35,000.00	36,000.00	36,000.00	37,000.00
664.500	Unrealized gain(loss) invest	-47,460.19	0.00	0.00	0.00	0.00	0.00
665.000	Miscellaneous income	15,326.59	15,000.00	15,000.00	15,000.00	15,000.00	15,000.00
665.100	Copier	2,270.05	2,100.00	1,500.00	1,500.00	1,500.00	1,500.00
665.200	Electronic media	81.00	50.00	50.00	50.00	50.00	50.00
665.266	SRP - T-shirt sales	0.00	0.00	0.00	0.00	0.00	0.00
665.289	Adult Programming	4,873.65	2,500.00	4,080.33	3,000.00	3,000.00	3,000.00
665.290	Library Fundraising	0.00	0.00	0.00	0.00	0.00	0.00
665.300	Meeting Room	49,160.49	34,000.00	40,000.00	45,000.00	45,000.00	45,000.00
665.400	Gifts and donations	2,571.41	1,000.00	4,000.00	3,500.00	3,500.00	3,500.00
665.404	Novi Township Assessment	6,197.00	6,300.00	6,194.00	6,200.00	6,200.00	6,200.00
665.650	Library Café	4,469.07	5,000.00	5,000.00	5,000.00	5,000.00	7,500.00
Total Reve	nues	2,842,382.14	2,901,020.00	2,923,035.78	3,033,030.00	3,033,030.00	3,255,739.00

<mark>2018-2019 L</mark>	ibrary Budget 268	2016-2017	2017-2018	2017-2018	2018-2019	2018-2019	2020-2021
	2/22/2018 Final Draft	Audited	Approved	Amended	Approved	Amended	Projected
Expenditures						Ĭ	
Personnel Svcs.							
Account	Description						
704.000	Permanent Salaries	785,289.97	800,500.00	800,500.00	877,000.00	886,000.00	921,500.00
704.200	Wages (non-pensionable)		0.00	0.00	56,000.00	0.00	56,000.00
704.250	Final Payout	6,558.03	0.00	0.00	0.00	0.00	0.00
705.000	Temporary Salaries	585,147.40	691,000.00	671,000.00	691,000.00	716,000.00	735,500.00
706.000	Overtime					2,500.00	0.00
715.000	Social Security	102,475.43	105,150.00	103,150.00	110,150.00	112,150.00	116,000.00
716.000	Insurance	223,731.54	224,400.00	224,400.00	233,000.00	233,000.00	266,750.00
716.200	HSA - Health Savings Acct.	2,019.71	1,500.00	2,000.00	1,800.00	1,800.00	1,800.00
716.999	Ins. Employee Reimbursement	-41,124.63	-45,000.00	-40,300.00	-46,600.00	-46,600.00	-53,530.00
718.000	Pension DB	13,452.00	9,144.00	9,200.00	9,700.00	9,700.00	10,900.00
718.050	Pension - add'l DB	-15,028.56	15,852.00	15,900.00	16,800.00	16,800.00	18,900.00
718.200	Pension - Defined Contribution	21,194.72	32,000.00	32,000.00	32,700.00	32,700.00	34,300.00
719.000	Unemployment Ins	0.00	0.00	0.00	0.00	0.00	0.00
720.000	Workers' Comp	2,591.57	3,000.00	2,500.00	3,000.00	3,000.00	3,500.00
Total Perso	onnel Services	1,686,307.18	1,837,546.00	1,820,350.00	1,984,550.00	1,967,050.00	2,111,620.00
Supplies a	nd Materials						
Account	Description						
727.000	Office supplies	17,582.47	23,000.00	23,000.00	20,000.00	20,000.00	20,000.00
728.000	Postage	608.68	700.00	300.00	300.00	300.00	300.00
734.000	Computer software/licensing	73,598.06	75,000.00	75,000.00	67,500.00	67,500.00	71,500.00
734.500	Computer supplies equip	48,298.19	74,000.00	84,000.00	58,000.00	58,000.00	62,000.00
740.000	Operating supplies	30,299.17	27,000.00	27,000.00	27,000.00	27,000.00	27,000.00
740.010	Gift and Donations expense	14.32	0.00	0.00	0.00	0.00	0.00
740.200	Desk,chairs, cabinets, etc.	0.00	2,000.00	2,000.00	0.00	0.00	0.00
741.000	Uniforms	184.56	300.00	300.00	300.00	300.00	300.00
742.000	Books	161,658.17	196,000.00	180,000.00	180,000.00	180,000.00	180,000.00
742.010	Lending Library Books	0.00	10,000.00	0.00	10,000.00	10,000.00	10,000.00
742.100	Book Fines	1,126.56	1,000.00	1,000.00	1,200.00	1,200.00	1,200.00
742.666	Books - Misc. Grants	0.00	0.00	0.00	0.00	0.00	0.00
743.000	Library Periodicals	21,048.33	24,800.00	24,800.00	24,000.00	24,000.00	24,000.00
744.000	Audio visual materials	75,644.65	76,200.00	76,200.00	92,000.00	92,000.00	92,000.00
745.200	Electronic media	47,376.40	46,000.00	46,000.00	41,000.00	41,000.00	41,000.00
745.300	Online (Electronic) Resources	67,312.79	59,000.00	59,000.00	67,000.00	67,000.00	67,000.00
Total Supplies & Materials		544,752.35	615,000.00	598,600.00	588,300.00	588,300.00	596,300.00

<mark>2018-2019</mark>	Library Budget 268	2016-2017	2017-2018	2017-2018	2018-2019	2018-2019	2020-2021
	2/22/2018 Final Draft	Audited	Approved	Amended	Approved	Amended	Projected
Services &	Charges						
Account	Description						
801.925	Public Information (cable)	387.61	500.00	500.00	500.00	500.00	500.00
802.100	Bank Services	2,561.24	2,500.00	2,500.00	2,500.00	2,500.00	2,500.00
803.000	Independent Audit	665.00	700.00	700.00	700.00	700.00	700.00
804.000	Medical Service	1,971.00	1,500.00	1,000.00	1,500.00	1,500.00	1,500.00
806.000	Legal Fees	3,525.80	2,500.00	2,500.00	2,500.00	2,500.00	2,500.00
808.000	Rubbish	0.00	1,200.00	1,200.00	1,200.00	1,200.00	1,200.00
809.000	Memberships & Dues	4,742.57	5,200.00	6,000.00	6,000.00	6,000.00	6,000.00
816.000	Professional services	3,169.55	12,000.00	8,500.00	7,500.00	7,500.00	7,500.00
817.000	Custodial Services	46,900.00	46,800.00	46,800.00	48,000.00	48,000.00	48,000.00
818.000	TLN Central Services	3,495.00	3,500.00	3,495.00	3,500.00	3,500.00	3,500.00
851.000	Telephone	11,655.25	14,000.00	19,500.00	19,500.00	19,500.00	19,500.00
855.000	TLN Automation Services	57,017.61	56,000.00	60,000.00	60,000.00	60,000.00	60,000.00
861.000	Gasoline and oil	0.00	500.00	300.00	500.00	500.00	500.00
862.000	Mileage	185.58	300.00	200.00	200.00	200.00	200.00
880.000	Community Promotion	21,489.18	25,000.00	25,000.00	23,000.00	23,000.00	23,000.00
880.267	Library Programming - Book It	0.00	0.00	0.00	0.00	0.00	0.00
880.268	Library Programming	20,837.71	22,500.00	22,500.00	26,500.00	26,500.00	26,500.00
880.271	Adult Programming	2,539.90	3,000.00	4,500.00	0.00	0.00	0.00
900.000	Print, Graphic Design, Publish	27,677.70	29,500.00	29,500.00	30,000.00	30,000.00	30,000.00
910.000	Property & Liability Insurance	13,222.00	14,000.00	13,230.00	14,000.00	14,000.00	14,000.00
910.001	Ins deduct/Uninsured claims	0.00	0.00	0.00	0.00	0.00	0.00
921.000	Heat	10,848.89	11,500.00	16,000.00	12,000.00	12,000.00	12,000.00
922.000	Electricity	91,991.32	99,000.00	99,000.00	85,000.00	85,000.00	85,000.00
923.000	Water and Sewer	7,226.80	5,500.00	7,500.00	7,500.00	7,500.00	8,300.00
934.000	Building Maintainence	80,621.62	80,000.00	80,000.00	98,000.00	98,000.00	98,000.00
935.000	Vehicle Maintenance	70.64	0.00	50.00	500.00	500.00	500.00
941.000	Grounds Maint.	24,859.96	52,000.00	52,000.00	37,000.00	37,000.00	41,000.00
942.000	Office Equipment Lease	12,793.59	12,000.00	14,000.00	14,000.00	14,000.00	14,000.00
942.100	Records storage	272.65	300.00	300.00	300.00	300.00	300.00
956.000	Conferences & Workshops	10,318.57	15,500.00	15,500.00	13,000.00	13,000.00	13,000.00
Total Servio	ces & Charges	461,046.74	517,000.00	532,275.00	514,900.00	514,900.00	519,700.00

2018-2019	Library Budget 268	2016-2017		2017-2018	2018-2019	2018-2019	2020-2021
	2/22/2018 Final Draft	Audited	Approved	Amended	Approved	Amended	Projected
Capital Out	lay						
Account	Description						
962.000	Building Maint.						
941.000	Grounds Maint./Entrance Project						
976.000	Building Improvements/Entrance						
976.100	Parking lot improvements	8,475.00					
983.000	Vehicles						28,000.00
986.000	Internal Tech - Capital Outlay	56,032.80	30,000.00	30,000.00	34,000.00	34,000.00	
986.000	Data Proc - camera replace	0.00	2,100.00	2,100.00	21,000.00	21,000.00	
990.000	Furniture		31,000.00	35,000.00	15,000.00	15,000.00	
Total Capit	al Outlay	64,507.80	63,100.00	67,100.00	70,000.00	70,000.00	28,000.00
965.269	Walker Transfer						
Total Expe	nditures	2,756,614.07	3,032,646.00	3,018,325.00	3,157,750.00	3,140,250.00	3,255,620.00
680.000	TOTAL Fundbalance	85,768.07	-138,126.00	-95,289.22	127,220.00	-107,220.00	119.00

5/24/18: 2017/2018 Budget amendment for additional \$4,000 for chair upholstery 2018/2019: \$36,000 for Perm/Temp/Social Security for salary chart increases (this is a decrease from \$56,000 in approved budget as of 2/222018; LED project overtime costs: \$2,500 Overtime & \$150 Social Security in 18/19.

			2018-2	2019									
			2016-2017		2017-2018		2017-2018		2017-2018		2018-2019		2018-2019
			Amended		Approved		Amended		Audited		Amended		Amendeo
					4/27/2017		5/24/2018		6/30/2018		5/24/2018		12/19/2018
<u>Revenues</u>													
Interest Incom	e												
664.000	Interest on Investments	\$	15,000.00	\$	36,000.00	\$	36,000.00	\$	31,885.58	\$	27,000.00	\$	27,000.00
664.500	Unrealized gain (loss) on investment:		5,000.00		6,000.00		6,000.00		(12,758.73)		(4,500.00)		(4,500.00)
TOTAL		\$	20,000.00	\$	42,000.00	\$	42,000.00	\$	19,126.85	\$	22,500.00	\$	22,500.00
Donations													
665.046	Makerspace Renovation												2,000.00
665.230	Collections/Materials Revenue	\$	2,000.00	\$	1,000.00	\$	1,000.00	\$	619.00	\$	1,000.00	\$	1,000.00
665.229	Raising a Reader		5,000.00		1,000.00		1,000.00		-		1,000.00		5,500.00
665.231	Buildings/Ground/Furniture Revenue		2,000.00		1,000.00		6,000.00		6,564.79		1,000.00		1,000.00
665.232	Programming Revenue		2,000.00		2,500.00		17,000.00		18,391.18		5,500.00		5,500.00
665.233	Technology Library Revenue		500.00		500.00		5,500.00		3,320.00		1,500.00		1,500.00
665.234	Undesignated Misc. Donations		500.00		500.00		500.00		1,320.99		500.00		500.00
TOTAL		\$	12,000.00	\$	6,500.00	\$	31,000.00	\$	30,215.96	\$	10,500.00	\$	17,000.00
TOTAL Revenue	es	\$	32,000.00	\$	48,500.00	\$	73,000.00	\$	49,342.81	\$	33,000.00	\$	39,500.00
Expenditures													
Supplies 742.229	Deising a Decider												4 000 00
742.229	Raising a Reader	\$	5,000.00	ć	2,000.00	\$	2,000.00	\$	317.49	\$	2 000 00	\$	4,000.00
742.230	Collections/Materials Expenditures	Ş	5,000.00	\$	2,000.00	Ş	2,000.00	Ş	317.49	Ş	2,000.00	Ş	2,000.00
742.231	Buildings/Ground/Furniture Exp		3,000.00		3,000.00		20,000.00		18,316.54		3,000.00		- 2 000 00
742.232	Programming Expenditures		4,000.00						-		,		3,000.00
742.233	Technology Library Expenditures Undesignated Misc. Expenditures		4,000.00		2,000.00		7,000.00		5,888.30 3,865.00		33,500.00		33,500.00
742.234	Staff Recognition		1,000.00		1,000.00		1,000.00		3,805.00		- 1,500.00		- 1,500.00
TOTAL		\$	<b>13,000.00</b>	\$	8,500.00	\$	<b>35,500.00</b>	\$	28,691.33	\$	40,000.00	\$	44,000.00
Capital Outlay													
976.044	Auto Lending Library	\$	-	\$	39,965.00	\$	39,965.00	\$	-	\$	67,000.00	\$	67,000.00
976.045	LED Lighting Conversion project		-				92,500.00		11,169.60		-		15,000.00
976.046	Makerspace Renovation							<u> </u>		<u> </u>	38,700.00	<u> </u>	38,700.00
TOTAL		\$	-	\$	39,965.00	Ş	132,465.00	\$	11,169.60	\$	105,700.00	Ş	120,700.00
TOTAL Expendi	tures	\$	13,000.00	\$	48,465.00	\$	167,965.00	\$	39,860.93	\$	145,700.00	\$	164,700.00
	Beginning Fund Balance Yr. End	\$ 1.F	571,812.62	\$ 1	,679,802.77	\$ 1	.,609,812.62	\$1	,697,946.40	\$ 1	.,514,847.62	\$1	.,707,428.28
	Revenues	,-	32,000.00		48,500.00		73,000.00		49,342.81		33,000.00		39,500.00
	Expenditures		(13,000.00)		(48,465.00)		(167,965.00)	-	(39,860.93)	-	(145,700.00)	-	(164,700.00)
	•		<u>, , ,</u>		· , ,		<u>, , ,</u>		<u>, , ,</u>		<u>, , ,</u>		<u>, , ,</u>
	NET Revenues vs. Expenditures		19,000.00		35.00	_	(94,965.00)		9,481.88		(112,700.00)		(125,200.00)
	Beginning Fund Balance												
	Ending Fund Balance Expected	\$ 1,6	90,812.62	\$1	,679,812.62	\$1	,514,847.62	\$1	,707,428.28	\$1	,402,147.62	\$1	,582,228.28

 Notes:
 2017/2018 269 Approved Budget 4/27/17; 2017/2018 Approvced Amendment to add \$70,000 to 269 for LED project 6/22/2017;

 2017/2018 Approved budget amendment for increase of \$22,500 for LED project from &70k to \$92.5k 1/13/2018

12/19/2018: 2017/2018 Audited report added; 2018-2019 Amended for continued LED work; Revenue Makerspace & Expediture Raising a Reader added

02/11/2019	REVENUE AND EXPENDITURE REPORT	FOR CITY OF NO	VI							
	PERIOD ENDING 01/31/2019									
	% Fiscal Year Completed: 58.90									
		END BALANCE	2018-19		MTH ACT	MTH ACT	MTH ACT	YTD BALANCE	AVAILABLE	
		06/30/2018	ORIGINAL	2018-19	NOV 2018	DEC 2018	JAN 2019	01/31/2019	BALANCE	% BDGT
GLNUMBER	DESCRIPTION	NRM (ABNRM)	BUDGET	AMD BUDGET	INCR (DECR)	INCR (DECR)	INCR (DECR)	NRM (ABNRM)	NRM (ABNRM)	USED
Fund 268 - LIBRARY F	FUND 268									
Dept 000.00 - treasu	ry									
Property tax revenu	e									
268-000.00-403.000	Property Tax Revenue - Current Levy	2,621,897.57	2,729,513.00	2,729,513.00	0.00	0.00	0.00	2,724,019.42	5,493.58	99.80
268-000.00-403.001	Property Tax Revenue- County Chargeback	3,337.31	2,000.00	2,000.00	15.61	106.81	166.61	2,197.25	(197.25)	109.86
268-000.00-403.002	Property Tax Rev - Tax Tribunal Accr	5,000.00	(1,000.00)	(1,000.00)	0.00	0.00	0.00	0.00	(1,000.00)	0.00
268-000.00-403.003	Property Tax Revenue-Brownfld Cap 2008	(222.62)	(233.00)	(233.00)	0.00	0.00	0.00	(238.66)	5.66	102.43
268-000.00-403.006	Property Tax Revenue-Brownfld Cap 2015	(1,445.84)	(3,000.00)	(3,000.00)	0.00	0.00	0.00	(1,726.23)	(1,273.77)	57.54
268-000.00-420.000	Property Tax Rev - C/Y Deleguent PPT	(6,349.04)	(5,500.00)	(5,500.00)	0.00	0.00	0.00	0.00	(5,500.00)	0.00
Property tax revenu		2,622,217.38	2,721,780.00	2,721,780.00	15.61	106.81	166.61	2,724,251.78	(2,471.78)	100.09
State sources										
268-000.00-567.000	State aid	38,689.09	34,000.00	34,000.00	0.00	0.00	0.00	20,451.82	13,548.18	60.15
State sources		38,689.09	34,000.00	34,000.00	0.00	0.00	0.00	20,451.82	13,548.18	60.15
Fines and forfeiture	-									
268-000.00-657.000	Library book fines	55,449.41	62,000.00	62,000.00	4,953.32	4,837.04	5,951.14	43,909.45	18,090.55	70.82
					,	4,837.04	,			
268-000.00-658.000	State penal fines	112,141.45	100,000.00	100,000.00	0.00		0.00	115,794.64	(15,794.64)	115.79
Fines and forfeiture	S	167,590.86	162,000.00	162,000.00	4,953.32	4,837.04	5,951.14	159,704.09	2,295.91	98.58
Interest income										
268-000.00-664.000	Interest on investments	53,643.17	36,000.00	36,000.00	6,164.18	5,588.15	0.00	31,832.68	4,167.32	88.42
268-000.00-664.500	Unrealized gain (loss) on investments	(27,462.99)	0.00	0.00	7,399.07	13,033.36	0.00	16,099.66	(16,099.66)	100.00
Interest income		26,180.18	36,000.00	36,000.00	13,563.25	18,621.51	0.00	47,932.34	(11,932.34)	133.15
Other revenue										
268-000.00-665.000	Miscellaneous income	15,402.89	15,000.00	15,000.00	1,007.49	1,014.83	1,302.61	8,696.60	6,303.40	57.98
268-000.00-665.100	Copier	1,841.45	1,500.00	1,500.00	96.25	123.15	183.85	1,072.81	427.19	71.52
268-000.00-665.200	Electronic media (previously VHS)	0.00	50.00	50.00	0.00	0.00	0.00	0.00	50.00	0.00
268-000.00-665.300	Meeting room	50,239.43	45,000.00	45,000.00	3,895.22	2,134.91	3,358.24	22,462.97	22,537.03	49.92
268-000.00-665.404	Novi Township assessment	6,194.00	6,200.00	6,200.00	0.00	0.00	0.00	6,342.00	(142.00)	102.29
268-000.00-665.650	Library Cafe	5,613.63	5,000.00	5,000.00	489.83	368.59	284.68	2,332.89	2,667.11	46.66
Other revenue		79,291.40	72,750.00	72,750.00	5,488.79	3,641.48	5,129.38	40,907.27	31,842.73	56.23
Denetieur										
Donations	Adult programs	0 740 22	2 000 00	2 000 00	0.00	0.00	0.00	4 222 44	(1 222 44)	144.40
268-000.00-665.289	Adult programs	8,748.33	3,000.00	3,000.00	0.00	0.00		4,323.11	(1,323.11)	144.10
268-000.00-665.400	Gifts and donations	9,841.57	3,500.00	3,500.00	585.98	1,321.47	1,553.09	5,613.69	(2,113.69)	160.39
Donations		18,589.90	6,500.00	6,500.00	585.98	1,321.47	1,553.09	9,936.80	(3,436.80)	152.87

		END BALANCE	2018-19		MTH ACT	MTH ACT	MTH ACT	YTD BALANCE	AVAILABLE	
		06/30/2018	ORIGINAL	2018-19	NOV 2018	DEC 2018	JAN 2019	01/31/2019	BALANCE	% BDG
GLNUMBER	DESCRIPTION	NRM (ABNRM)	BUDGET	AMD BUDGET	INCR (DECR)	INCR (DECR)	INCR (DECR)	NRM (ABNRM)	NRM (ABNRM)	USEI
Personnel services										
268-000.00-704.000	Permanent salaries	799,649.63	877,000.00	886,000.00	70,146.01	70,073.20	67,176.40	481,856.18	404,143.82	54.39
268-000.00-704.200	Wages - Stipend	0.00	56,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
268-000.00-705.000	Temporary salaries	624,779.07	691,000.00	716,000.00	45,450.61	44,872.35	43,901.93	314,090.65	401,909.35	43.87
268-000.00-706.000	Overtime	0.00	0.00	2,500.00	0.00	0.00	2,217.21	2,217.21	282.79	88.69
268-000.00-715.000	Social security	107,133.60	110,000.00	112,150.00	8,712.14	8,537.81	8,440.81	59,758.79	52,391.21	53.28
268-000.00-716.000	Insurance	210,812.42	233,000.00	233,000.00	20,620.66	18,388.21	19,354.95	126,809.80	106,190.20	54.42
268-000.00-716.200	HSA - employer contribution	2,005.22	1,800.00	1,800.00	253.11	253.11	3,037.62	4,134.43	(2,334.43)	229.69
268-000.00-716.999	Insurance - Employee Reimbursement	(39,032.12)	(46,600.00)	(46,600.00)	(3,452.08)	(3,452.08)	(3,097.12)	(21,601.35)	(24,998.65)	46.35
268-000.00-718.000	Pension - DB Normal Cost	9,144.00	9,700.00	9,700.00	750.00	750.00	0.00	4,500.00	5,200.00	46.39
268-000.00-718.010	Pension - DB Unfunded Accrued Lia	15,852.00	16,800.00	16,800.00	2,011.00	2,011.00	0.00	12,066.00	4,734.00	71.82
268-000.00-718.200	Pension - defined contribution	32,155.16	32,700.00	32,700.00	3,299.39	3,256.18	3,167.32	21,672.68	11,027.32	66.28
268-000.00-720.000	Workers compensation	2,162.63	3,000.00	3,000.00	273.67	268.49	265.82	1,971.17	1,028.83	65.71
Personnel services		1,764,661.61	1,984,400.00	1,967,050.00	148,064.51	144,958.27	144,464.94	1,007,475.56	959,574.44	51.22
Supplies										
268-000.00-727.000	Office supplies	17,845.54	20,000.00	20,000.00	349.25	1,391.70	569.77	7,568.25	12,431.75	37.84
268-000.00-728.000	Supplies - Postage	487.85	300.00	300.00	399.82	48.59	0.00	473.41	(173.41)	157.80
268-000.00-734.000	Computer supplies, software & licensing	33,365.13	67,500.00	67,500.00	5,266.78	493.12	1,635.56	24,949.46	42,550.54	36.96
268-000.00-734.500	Computer supplies/equipment	59,182.71	58,000.00	58,000.00	1,414.75	1,413.36	645.10	31,237.47	26,762.53	53.86
268-000.00-740.000	Operating supplies	24,351.72	27,000.00	27,000.00	0.00	223.55	166.53	4,305.52	22,694.48	15.9
268-000.00-740.200	Supplies - Desk chairs and file cabinets	29.99	0.00	0.00	0.00	0.00	0.00	184.99	(184.99)	100.00
268-000.00-741.000	Supplies - Uniforms	195.09	300.00	300.00	0.00	0.00	0.00	0.00	300.00	0.00
268-000.00-742.000	Library books	182,730.95	180,000.00	180,000.00	12,370.83	8,614.60	9,760.77	81,572.67	98,427.33	45.32
268-000.00-742.010	Library Books - Lending	0.00	10,000.00	10,000.00	0.00	0.00	0.00	0.00	10,000.00	0.00
268-000.00-742.100	Library Books - Fines	1,048.36	1,200.00	1,200.00	77.94	16.99	0.00	227.93	972.07	18.99
268-000.00-743.000	Library periodicals	23,040.22	24,000.00	24,000.00	0.00	10,689.81	8.50	10,710.84	13,289.16	44.63
268-000.00-744.000	Audio visual materials	71,885.73	92,000.00	92,000.00	4,199.16	1,871.58	11,622.74	52,508.05	39,491.95	57.07
268-000.00-745.200	Electronic media	44,889.81	41,000.00	41,000.00	3,252.59	3,191.07	3,448.63	25,211.60	15,788.40	61.49
268-000.00-745.300	Electronic resources (CD rom materials)	65,869.80	67,000.00	67,000.00	0.00	0.00	559.30	40,009.83	26,990.17	59.72
Supplies		524,922.90	588,300.00	588,300.00	27,331.12	27,954.37	28,416.90	278,960.02	309,339.98	47.42
Other services and o	charges									
268-000.00-801.925	Public information (cable, etc)	419.68	500.00	500.00	37.13	37.13	0.00	222.82	277.18	44.56
268-000.00-802.000	Data processing	0.00	0.00	0.00	0.00	0.00	0.00	679.80	(679.80)	100.00
268-000.00-802.100	Bank Service Charges	2,456.91	2,500.00	2,500.00	269.43	624.00	230.23	1,815.37	684.63	72.62
268-000.00-803.000	Independent audit	700.00	700.00	700.00	0.00	0.00	0.00	700.00	0.00	100.00
268-000.00-804.000	Medical service	980.00	1,500.00	1,500.00	0.00	0.00	98.00	490.00	1,010.00	32.67

		END BALANCE	2018-19		MTH ACT	MTH ACT	MTH ACT	YTD BALANCE	AVAILABLE	
		06/30/2018	ORIGINAL	2018-19	NOV 2018	DEC 2018	JAN 2019	01/31/2019	BALANCE	% BDG
GL NUMBER	DESCRIPTION	NRM (ABNRM)	BUDGET	AMD BUDGET	INCR (DECR)	INCR (DECR)	INCR (DECR)	NRM (ABNRM)	NRM (ABNRM)	USE
268-000.00-806.000	Legal fees	3,370.80	2,500.00	2,500.00	40.00	196.00	240.00	476.00	2,024.00	19.04
268-000.00-808.100	Rubbish Monthly	1,222.32	1,200.00	1,200.00	0.00	104.92	0.00	524.60	675.40	43.72
268-000.00-809.000	Memberships and dues	6,123.50	6,000.00	6,000.00	75.00	416.00	25.00	5,691.97	308.03	94.87
268-000.00-816.000	Professional services	5,050.00	7,500.00	7,500.00	1,620.00	1,410.00	932.50	4,502.50	2,997.50	60.03
268-000.00-817.000	Custodial services	47,406.68	48,000.00	48,000.00	0.00	4,060.67	0.00	20,303.35	27,696.65	42.30
268-000.00-818.000	TLN Central Services	3,495.00	3,500.00	3,500.00	0.00	0.00	0.00	3,495.00	5.00	99.86
268-000.00-851.000	Telephone	14,382.11	19,500.00	19,500.00	1,276.88	1,653.88	331.24	8,659.21	10,840.79	44.41
268-000.00-855.000	TLN Automation Services	68,013.29	60,000.00	60,000.00	(4,579.75)	0.00	17,072.39	37,076.43	22,923.57	61.79
268-000.00-861.000	Gasoline and oil	26.25	500.00	500.00	0.00	19.25	0.00	148.93	351.07	29.79
268-000.00-862.000	Mileage	464.22	200.00	200.00	87.74	80.60	0.00	253.49	(53.49)	126.75
268-000.00-880.000	Community promotion	25,562.34	23,000.00	23,000.00	2,939.76	2,269.68	384.50	9,600.89	13,399.11	41.74
268-000.00-880.268	Library programming	24,399.20	26,500.00	26,500.00	1,958.76	1,381.01	475.32	16,543.66	9,956.34	62.43
268-000.00-880.271	Adult programs	7,169.61	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
268-000.00-900.000	Printing, graphic design and publishing	34,642.18	30,000.00	30,000.00	865.47	9,468.84	626.99	14,304.03	15,695.97	47.68
268-000.00-910.000	Property & liability insurance	13,230.00	14,000.00	14,000.00	0.00	0.00	0.00	12,412.00	1,588.00	88.66
268-000.00-921.000	Heat	7,000.11	12,000.00	12,000.00	309.67	710.51	0.00	1,665.35	10,334.65	13.88
268-000.00-922.000	Electricity	115,543.00	85,000.00	85,000.00	0.00	14,378.92	0.00	48,571.68	36,428.32	57.14
268-000.00-923.000	Water and sewer	7,174.80	7,500.00	7,500.00	0.00	1,810.55	0.00	3,599.65	3,900.35	48.00
268-000.00-934.000	Building maintenance	71,775.59	98,000.00	98,000.00	13,646.31	6,504.64	3,474.68	55,762.10	42,237.90	56.90
268-000.00-935.000	Vehicle maintenance	8.99	500.00	500.00	0.00	0.00	0.00	0.00	500.00	0.00
268-000.00-941.000	Grounds maintenance	45,453.20	37,000.00	37,000.00	5,579.00	2,279.11	2,077.13	17,923.31	19,076.69	48.44
268-000.00-942.000	Office equipment lease	7,988.55	14,000.00	14,000.00	716.40	716.40	716.40	5,371.40	8,628.60	38.37
268-000.00-942.100	Records storage	276.72	300.00	300.00	23.06	23.06	23.06	161.42	138.58	53.81
268-000.00-956.000	Conferences and workshops	20,051.51	13,000.00	13,000.00	234.53	172.92	981.88	6,648.80	6,351.20	51.14
Other services and o	charges	534,386.56	514,900.00	514,900.00	25,099.39	48,318.09	27,689.32	277,603.76	237,296.24	53.92
Capital outlay										
268-000.00-986.000	Internal Technology - Capital Outlay	30,350.05	55,000.00	55,000.00	6,070.28	0.00	6,070.27	12,888.05	42,111.95	23.43
268-000.00-990.000	Furniture	30,173.00	15,000.00	15,000.00	0.00	0.00	14,249.00	14,049.00	951.00	93.66
Capital outlay		60,523.05	70,000.00	70,000.00	6,070.28	0.00	20,319.27	26,937.05	43,062.95	38.48
Net - Dept 000.00 - t	reasury	68,064.69	(124,570.00)	(107,220.00)	(181,958.35)	(192,702.42)	(208,090.21)	1,412,207.71	(1,519,427.71)	
Fund 268 - LIBRARY I	FUND 268:									
TOTAL REVENUES		2,952,558.81	3,033,030.00	3,033,030.00	24,606.95	28,528.31	12,800.22	3,003,184.10	29,845.90	(1,317.1
TOTAL EXPENDITURI	ES	2,884,494.12	3,157,600.00	3,140,250.00	206,565.30	221,230.73	220,890.43	1,590,976.39	1,549,273.61	(1,317.11
NET OF REVENUES &		68,064.69	(124,570.00)	(107,220.00)		(192,702.42)	(208,090.21)	*******	(1,519,427.71)	(1,317.11

		END BALANCE	2018-19		MTH ACT	MTH ACT	MTH ACT	YTD BALANCE	AVAILABLE	
		06/30/2018	ORIGINAL	2018-19	NOV 2018	DEC 2018	JAN 2019	01/31/2019	BALANCE	% BDGT
GL NUMBER	DESCRIPTION	NRM (ABNRM)	BUDGET	AMD BUDGET	INCR (DECR)	INCR (DECR)	INCR (DECR)	NRM (ABNRM)	NRM (ABNRM)	USED
Fund 269 - LIBRARY (	CONTRIBUTION 269	******************************	**********************	***********************	******************	**********************	****************	**********************	***************************************	******
Dept 000.00 - treasu	iry									
Interest income										
269-000.00-664.000	Interest on investments	31,885.58	27,000.00	27,000.00	2,780.32	2,642.78	0.00	17,038.07	9,961.93	63.10
269-000.00-664.500	Unrealized gain (loss) on investments	(12,758.73)	(4,500.00)	(4,500.00)	3,337.42	6,163.79	0.00	7,240.24	(11,740.24)	(160.89)
Interest income		19,126.85	22,500.00	22,500.00	6,117.74	8,806.57	0.00	24,278.31	(1,778.31)	107.90
Donations										
269-000.00-665.046	Makerspace Renovation Revenue	0.00	0.00	2,000.00	77.35	0.00	0.00	1,638.95	361.05	81.95
269-000.00-665.229	Raising a Reader in Novi Sponsors	0.00	1,000.00	5,500.00	0.00	0.00	0.00	5,050.00	450.00	91.82
269-000.00-665.230	Collections/Materials Revenue	619.00	1,000.00	1,000.00	0.00	230.00	596.80	1,334.85	(334.85)	133.49
269-000.00-665.231	Buildings/Ground/ Furniture Revenue	6,564.79	1,000.00	1,000.00	0.00	0.00	0.00	0.00	1,000.00	0.00
269-000.00-665.232	Programming Revenue	18,391.18	5,500.00	5,500.00	279.17	(918.53)	0.00	8,432.50	(2,932.50)	153.32
269-000.00-665.233	Technology Library Revenue	3,320.00	1,500.00	1,500.00	0.00	5,000.00	0.00	5,300.00	(3,800.00)	353.33
269-000.00-665.234	Undesignated Misc Donations	1,320.99	500.00	500.00	0.00	0.00	0.00	0.00	500.00	0.00
Donations		30,215.96	10,500.00	17,000.00	356.52	4,311.47	596.80	21,756.30	(4,756.30)	127.98
Supplies										
269-000.00-742.229	Raising a Reader Expense	0.00	0.00	4,000.00	719.04	632.82	0.00	3,817.78	182.22	95.44
269-000.00-742.230	Collections/Materials Expense	317.49	2,000.00	2,000.00	12.75	28.44	0.00	557.77	1,442.23	27.89
269-000.00-742.231	Buildings/Ground/ Furniture Expense	304.00	38,700.00	0.00	0.00	0.00	0.00	4,859.00	(4,859.00)	100.00
269-000.00-742.232	Programming Expense	18,316.54	3,000.00	3,000.00	141.75	24.99	0.00	4,845.44	(1,845.44)	161.51
269-000.00-742.233	Technology Library Expense	5,888.30	33,500.00	33,500.00	0.00	0.00	10,887.63	11,195.04	22,304.96	33.42
269-000.00-742.234	Undesignated Misc	3,865.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
269-000.00-742.236	Staff Recognition	0.00	1,500.00	1,500.00	523.08	590.98	(350.42)	1,356.16	143.84	90.41
Supplies		28,691.33	78,700.00	44,000.00	1,396.62	1,277.23	10,537.21	26,631.19	17,368.81	60.53
Capital outlay										
269-000.00-976.044	Auto Lending Library	0.00	0.00	67,000.00	0.00	32,750.00	0.00	32,750.00	34,250.00	48.88
269-000.00-976.045	LED Lighting Conversion Project	11,169.60	0.00	15,000.00	0.00	2,285.50	1,085.52	13,593.41	1,406.59	90.62
269-000.00-976.046	Makerspace Renovation	0.00	0.00	38,700.00	0.00	0.00	0.00	0.00	38,700.00	0.00
Capital outlay		11,169.60	0.00	120,700.00	0.00	35,035.50	1,085.52	46,343.41	74,356.59	38.40
Net - Dept 000.00 - t	reasury	9,481.88	(45,700.00)	(125,200.00)	5,077.64	(23,194.69)	(11,025.93)	(26,939.99)	(98,260.01)	
Fund 269 - LIBRARY	CONTRIBUTION 269:									
TOTAL REVENUES		49,342.81	33,000.00	39,500.00	6,474.26	13,118.04	596.80	46,034.61	(6,534.61)	21.52
TOTAL EXPENDITUR	ES	39,860.93	78,700.00	164,700.00	1,396.62	36,312.73	11,622.73	72,974.60	91,725.40	21.52
NET OF REVENUES &	EXPENDITURES	9,481.88	(45,700.00)	(125,200.00)	5,077.64	(23,194.69)	(11,025.93)	(26,939.99)	(98,260.01)	21.52
		0.004.004.00					40.000.00	0.040.010.0		
TOTAL REVENUES - A		3,001,901.62	3,066,030.00	3,072,530.00	31,081.21	41,646.35	13,397.02	3,049,218.71	23,311.29	
TOTAL EXPENDITURI		2,924,355.05	3,236,300.00	3,304,950.00	207,961.92	257,543.46	232,513.16	1,663,950.99	1,640,999.01	
NET OF REVENUES &	& EXPENDITURES	77,546.57	(170,270.00)	(232,420.00)	(176,880.71)	(215,897.11)	(219,116.14)	1,385,267.72	(1,617,687.72)	

02/11/2019	BALANCE SHEET FOR CITY OF NOVI	
Peric	od Ending 01/31/2019	
GL Number	Description	Balance
Fund 268 - LIBRARY FUND 268		
*** Assets ***		
268-000.00-003.000	Cash-Pooled Cash(Fifth Third & Comerica)	(199,297.32)
268-000.00-017.000	Investments - Pooled	3,548,206.65
268-000.00-018.000	Cash on hand	1,000.00
268-000.00-020.000	Current taxes receivable	35,358.60
	Total Assets	3,385,267.93
*** Liabilities ***		
268-000.00-202.000	Accounts payable	64,636.60
268-000.00-259.702	Accrued liabilities-tax	5,000.00
268-000.00-276.400	Deposit for Cafe	500.00
	Total Liabilities	70,136.60
*** Fund Balance ***		
268-000.00-390.000	Fund balance	1,904,550.82
	Total Fund Balance	1,904,550.82
	Beginning Fund Balance	1,904,550.82
	Net of Revenues VS Expenditures	1,410,580.51
	Ending Fund Balance	3,315,131.33
	Total Liabilities And Fund Balance	3,385,267.93

Fund 269 - LIBRARY CONTRIB	SUTION 269	
*** Assets ***		
269-000.00-003.000	Cash-Pooled Cash(Fifth Third & Comerica)	(20,438.88)
269-000.00-017.000	Investments - Pooled	1,713,501.31
	Total Assets	1,693,062.43
*** Liabilities ***		
269-000.00-202.000	Accounts payable	12,574.14
	Total Liabilities	12,574.14
*** Fund Balance ***		
269-000.00-390.000	Fund balance - Unrestricted	1,574,456.36
269-000.00-390.230	Fund Balance Collections/Materials	36,331.37
269-000.00-390.231	Fund Balance Buildings/Ground/Furniture	59,473.28
269-000.00-390.232	Fund Balance Programming	27,986.52
269-000.00-390.233	Fund BalanceTechnology Library	9,180.75
	Total Fund Balance	1,707,428.28
	Beginning Fund Balance	1,707,428.28
	Net of Revenues VS Expenditures	(26,939.99)
	Ending Fund Balance	1,680,488.29
	Total Liabilities And Fund Balance	1,693,062.43

### Proposed 2019-2020 268 Budget Fund 268

2019-2020	Library Budget 268						
	February 28, 2019	2017-2018	2018-2019	2018-2019	2019-2020	2020-2021	2021-2022
		Audited	Amended	End of Yr.	Proposed	Projected	Projected
Revenues			5/24/2018	2/9/2019	2/28/2019		
Account	Description						
403.000	Tax Revenue - Current Levy	2,621,897.57	2,729,513.00	2,724,019.42	2,827,689.00	2,951,197.00	3,069,245.00
403.001	Tax Revenue - Cnty Chargebk	3,337.31	2,000.00	2,030.64	2,000.00	2,000.00	2,000.00
403.002	Tax Revenue - Tx Tribunal	5,000.00	-1,000.00	-1,000.00	-1,000.00	-1,000.00	-1,000.00
403.003	Tax Revenue - Brownfield 2008	-222.62	-233.00	-233.00	-250.00	-250.00	-250.00
403.006	Tax Revenue - Brownfield 2015	-1,445.84	-3,000.00	-3,000.00	-3,000.00	-4,500.00	-6,000.00
420.000	Tax Reveune - C/Y Del PPT	-6,349.04	-5,500.00	-5,500.00	-6,500.00	-6,500.00	-6,500.00
567.000	State Aid	38,689.09	34,000.00	34,000.00	36,000.00	36,000.00	36,000.00
633.100	Insurance Reimbursement	0.00	0.00	0.00	0.00	0.00	0.00
657.000	Library book fines	55,449.41	62,000.00	64,000.00	58,000.00	58,000.00	58,000.00
658.000	State penal fines	112,141.45	100,000.00	115,794.64	113,000.00	107,000.00	107,000.00
664.000	Interest on Investments	53,643.17	36,000.00	46,000.00	53,000.00	54,000.00	55,000.00
664.500	Unrealized gain(loss) invest	-27,462.99	0.00	-10,000.00	-20,000.00	-20,000.00	-20,000.00
665.000	Miscellaneous income	15,402.89	15,000.00	14,600.00	15,000.00	15,000.00	15,000.00
665.100	Copier	1,841.45	1,500.00	1,600.00	1,600.00	1,600.00	1,600.00
665.200	Electronic media	0.00	50.00	0.00	0.00	0.00	0.00
665.266	SRP - T-shirt sales	0.00	0.00	0.00	0.00	0.00	0.00
665.289	Adult Programming	8,748.33	3,000.00	4,500.00	3,000.00	3,000.00	3,000.00
665.290	Library Fundraising	0.00	0.00	0.00	4,000.00	4,000.00	4,000.00
665.300	Meeting Room	50,239.43	45,000.00	40,000.00	45,000.00	45,500.00	46,000.00
665.400	Gifts and donations	9,841.57	3,500.00	6,000.00	3,500.00	3,500.00	3,500.00
665.404	Novi Township Assessment	6,194.00	6,200.00	6,342.00	6,400.00	6,450.00	6,500.00
665.650	Library Café	5,613.63	5,000.00	4,200.00	5,000.00	6,000.00	6,500.00
Total Reve	nues	2,952,558.81	3,033,030.00	3,043,353.70	3,142,439.00	3,260,997.00	3,379,595.00

<mark>2019-2020</mark>	February 28, 2019	2017-2018 Audited	2018-2019 Amended	2018-2019 End of Yr.	2019-2020 Proposed	2020-2021 Projected	2021-2022 Projected
-		Audited	Amenueu		Floposed	Flojecied	Flojecied
Expenditure							
Personnel S	[						
Account	Description						
704.000	Permanent Salaries	799,649.63	886,000.00	886,000.00	949,000.00	965,000.00	985,000.00
704.200	Wages (non-pensionable)	0.00	0.00	0.00			
704.210	Vacation Payout			4,000.00	4,000.00	4,000.00	4,000.00
704.250	Final Payout	0.00	0.00	0.00			
705.000	Temporary Salaries	624,779.07	716,000.00	630,000.00	677,000.00	685,000.00	698,700.00
706.000	Overtime	0.00	2,500.00	2,500.00	500.00	500.00	500.00
715.000	Social Security	107,133.60	112,150.00	115,000.00	123,000.00	126,000.00	128,000.00
716.000	Insurance	210,812.42	233,000.00	215,000.00	211,000.00	223,700.00	237,100.00
716.200	HSA - Employer Contribution	2,005.22	1,800.00	5,000.00	5,800.00	6,200.00	6,500.00
716.999	Ins. Employee Reimbursement	-39,032.12	-46,600.00	-42,000.00	-40,700.00	-43,145.00	-45,730.00
718.000	Pension DB	9,144.00	9,700.00	9,200.00	8,400.00	8,700.00	9,100.00
718.010	DB Unfunded Accrued Liability			25,000.00	29,300.00	30,400.00	31,600.00
718.050	Pension - add'I DB	15,852.00	16,800.00				
718.200	Pension - Defined Contribution	32,155.16	32,700.00	36,000.00	34,000.00	34,700.00	35,475.00
719.000	Unemployment Ins	0.00	0.00	0.00	0.00	0.00	0.00
720.000	Workers' Comp	2,162.63	3,000.00	3,400.00	3,900.00	4,100.00	4,200.00
Total Perso	nnel Services	1,764,661.61	1,967,050.00	1,889,100.00	2,005,200.00	2,045,155.00	2,094,445.00
Supplies an	d Materials						
Account	Description						
727.000	Office supplies	17,845.54	20,000.00	20,000.00	19,000.00	19,000.00	19,000.00
728.000	Postage	487.85	300.00	550.00	1,000.00	1,000.00	1,000.00
734.000	Computer software/licensing	33,365.13	67,500.00	67,500.00	94,000.00	65,500.00	65,500.00
734.500	Computer supplies equip	59,182.71	58,000.00	58,400.00	56,100.00	53,442.00	54,000.00
740.000	Operating supplies	24,351.72	27,000.00	27,000.00	28,100.00	28,100.00	28,100.00
740.010	Gift and Donations expense	0.00	0.00	0.00	0.00	0.00	0.00
740.200	Desk,chairs, cabinets, etc.	29.99	0.00	750.00	2,500.00	2,500.00	2,500.00
741.000	Uniforms	195.09	300.00	300.00	389.00	300.00	300.00
742.000	Books	182,730.95	180,000.00	180,000.00	185,800.00	189,500.00	193,300.00
742.010	Lending Library Books	0.00	10,000.00	0.00	10,000.00	11,000.00	12,000.00
742.100	Book Fines	1,048.36	1,200.00	700.00	1,100.00	1,000.00	1,000.00
742.666	Books - Misc. Grants	0.00	0.00	0.00	0.00		
743.000	Library Periodicals	23,040.22	24,000.00	24,000.00	24,000.00		24,000.00
744.000	Audio visual materials	71,885.73	92,000.00	92,000.00	96,000.00	97,000.00	98,000.00
745.200	Electronic media	44,889.81	41,000.00	,	41,900.00		-
745.300	Online (Electronic) Resources	65,869.80	67,000.00				1
	ies & Materials	524,922.90	588,300.00		621,389.00		

<mark>2019-2020</mark>	Library Budget 268	2017-2018	2018-2019	2018-2019	2019-2020	2020-2021	2021-2022
	February 28, 2019	Audited	Amended	End of Yr.	Proposed	Projected	Projected
Services &	Charges						
Account	Description						
801.925	Public Information (cable)	419.68	500.00	500.00	500.00	500.00	500.00
802.000	Data Processing - OnBase			700.00	700.00	700.00	700.00
802.100	Bank Services	2,456.91	2,500.00	3,000.00	2,500.00	2,500.00	2,500.00
803.000	Independent Audit	700.00	700.00	700.00	1,000.00	1,000.00	1,000.00
804.000	Medical Service	980.00	1,500.00	800.00	1,500.00	1,500.00	1,500.00
806.000	Legal Fees	3,370.80	2,500.00	2,500.00	5,000.00	5,000.00	5,000.00
808.100	Rubbish	1,222.32	1,200.00	1,250.00	1,250.00	1,300.00	1,300.00
809.000	Memberships & Dues	6,123.50	6,000.00	6,000.00	7,000.00	7,000.00	7,000.00
816.000	Professional services	5,050.00	7,500.00	7,500.00	5,500.00	5,500.00	5,500.00
817.000	Custodial Services	47,406.68	48,000.00	48,300.00	48,300.00	49,500.00	49,500.00
818.000	TLN Central Services	3,495.00	3,500.00	3,495.00	3,500.00	3,700.00	3,700.00
851.000	Telephone	14,382.11	19,500.00	19,500.00	19,900.00	20,000.00	20,100.00
855.000	TLN Automation Services	68,013.29	60,000.00	70,000.00	74,000.00	74,000.00	75,500.00
861.000	Gasoline and oil	26.25	500.00	500.00	1,200.00	1,200.00	1,200.00
862.000	Mileage	464.22	200.00	400.00	700.00	700.00	700.00
880.000	Community Promotion	25,562.34	23,000.00	23,000.00	20,000.00	20,000.00	20,000.00
880.267	Library Programming - Book It	0.00	0.00	0.00	0.00	0.00	0.00
880.268	Library Programming	24,399.20	26,500.00	26,500.00	26,500.00	26,500.00	26,500.00
880.271	Adult Programming	7,169.61	0.00	0.00	0.00	0.00	0.00
900.000	Print, Graphic Design, Publish	34,642.18	30,000.00	30,000.00	34,500.00	34,500.00	34,500.00
910.000	Property & Liability Insurance	13,230.00	14,000.00	12,412.00	13,500.00	13,500.00	14,000.00
910.001	Ins deduct/Uninsured claims	0.00	0.00	0.00	0.00	0.00	0.00
921.000	Heat	7,000.11	12,000.00	12,000.00	10,000.00	10,000.00	10,000.00
922.000	Electricity	115,543.00	85,000.00	100,000.00	100,000.00	96,000.00	94,000.00
923.000	Water and Sewer	7,174.80	7,500.00	7,500.00	7,500.00	7,500.00	7,500.00
934.000	Building Maintainence	71,775.59	98,000.00	112,322.50	82,500.00	84,000.00	86,000.00
935.000	Vehicle Maintenance	8.99	500.00	200.00	200.00	200.00	200.00
941.000	Grounds Maint.	45,453.20	37,000.00	35,000.00	45,400.00	45,400.00	46,000.00
942.000	Office Equipment Lease	7,988.55	14,000.00	10,000.00	10,000.00	11,500.00	11,500.00
942.100	Records storage	276.72	300.00	300.00	300.00	300.00	300.00
956.000	Conferences & Workshops	20,051.51	13,000.00	13,000.00	15,000.00	12,000.00	15,000.00
Total Servio	ces & Charges	534,386.56	514,900.00	547,379.50	537,950.00	535,500.00	541,200.00

2019-2020	Library Budget 268		2018-2019	2018-2019	2019-2020	2020-2021	2021-2022
	February 28, 2019	Audited	Amended	End of Yr.	Proposed	Projected	Projected
Capital Out	lay						
Account	Description						
962.000	Building Maint.						
941.000	Grounds Maint./Entrance Project						
976.000	Building Improvements/Entrance				10,000.00		
976.100	Parking lot improvements						
983.000	Vehicles - Van				28,500.00		
986.000	Internal Tech - Capital Outlay	30,350.05	34,000.00	34,000.00	14,000.00	50,000.00	55,000.00
986.000	Data Proc - camera replacement	0.00	21,000.00	12,500.00	17,500.00	21,000.00	21,000.00
990.000	Furniture	30,173.00	15,000.00	14,300.00			
Total Capit	al Outlay	60,523.05	70,000.00	60,800.00	70,000.00	71,000.00	76,000.00
965.269	Walker Transfer						
Total Expe	Total Expenditures		3,140,250.00	3,076,479.50	3,234,539.00	3,248,497.00	3,316,845.00
680.000	TOTAL Fundbalance	68,064.69	-107,220.00	-33,125.80	-92,100.00	15,000.00	65,250.00

269 Capital Expenses for 2019/2020: \$15,000 Furniture

268: Main Entrance/Cold Issue: \$10,000; Van \$28,500; 2nd fir. Upgrade \$14,000; Camera replacement \$17,500

### Proposed 2019-2020 Contributed Fund 269

	269 - Library Contributed Funds - Revn	ues	& Expenditur	es							
	2019-2020 (as of 2/28/2	019	)								
			2017-2018		2017-2018		2018-2019		2018-2019		2019-202
			Amended		Audited		Amended		End of Year		Propose
-			5/24/2018		6/30/2018		12/19/2018		2/28/2019		2/28/201
Revenues											
Interest Incom		<i>.</i>		<u> </u>	24 005 50	4		<i>.</i>		<u> </u>	
664.000	Interest on Investments	\$	36,000.00	\$	31,885.58	\$	27,000.00	\$	27,000.00	\$	27,000.00
664.500	Unrealized gain (loss) on investments		6,000.00	-	(12,758.73)	~	(4,500.00)	~	(4,500.00)	<i>.</i>	(4,500.00
TOTAL		\$	42,000.00	\$	19,126.85	\$	22,500.00	\$	22,500.00	\$	22,500.00
Donations											
665.046	Makerspace Renovation						2,000.00		2,000.00		2,000.00
665.230	Collections/Materials Revenue	\$	1,000.00	Ś	619.00	Ś	1,000.00	Ś	1,000.00	\$	1,000.00
665.229	Raising a Reader		1,000.00		-		5,500.00		5,500.00		5,500.00
665.231	Buildings/Ground/Furniture Revenue		6,000.00		6,564.79		1,000.00		1,000.00		1,000.00
665.232	Programming Revenue		17,000.00		18,391.18		5,500.00		5,500.00		5,500.00
665.233	Technology Library Revenue		5,500.00		3,320.00		1,500.00		1,500.00		1,500.00
665.234	Undesignated Misc. Donations		500.00		1,320.99		500.00		500.00		500.00
TOTAL		\$	31,000.00	\$	30,215.96	\$	17,000.00	\$	17,000.00	\$	17,000.00
							-				
TOTAL Revenue	25	\$	73,000.00	\$	49,342.81	\$	39,500.00	\$	39,500.00	\$	39,500.00
<b>Expenditures</b>											
Supplies											
742.229	Raising a Reader						4,000.00		4,000.00		4,000.00
742.230	Collections/Materials Expenditures	\$	2,000.00	\$	317.49	\$	2,000.00	\$	2,000.00	\$	2,000.00
742.231	Buildings/Ground/Furniture Exp		500.00		304.00		-				15,000.00
742.232	Programming Expenditures		20,000.00		18,316.54		3,000.00		3,000.00		3,000.00
742.233	Technology Library Expenditures		7,000.00		5,888.30		33,500.00		24,000.00		5,000.00
742.234	Undesignated Misc. Expenditures		5,000.00		3,865.00		-				-
742.236	Staff Recognition		1,000.00		-		1,500.00		2,200.00		2,500.00
TOTAL		\$	35,500.00	\$	28,691.33	\$	44,000.00	\$	35,200.00	\$	31,500.00
Capital Outlay		<i>.</i>	20.005.00	<i>~</i>		ć	67.000.00	ć	24 750 00	ć	24 750 00
976.044	Auto Lending Library	\$	39,965.00	\$	-	\$	67,000.00	\$	34,750.00	\$	34,750.00
976.045	LED Lighting Conversion project		92,500.00		11,169.60		15,000.00		20,000.00		2,000.00
976.046	Makerspace Renovation						38,700.00		29,000.00		7,000.00
983.000	Vehicle	<i>.</i>	400 465 00	~			420 700 00	~		<i>.</i>	-
TOTAL		Ş	132,465.00	\$	11,169.60	Ş	120,700.00	\$	83,750.00	\$	43,750.00
TOTAL Expendit	tures	ć	167.065.00	\$	20 860 02	ć	164,700.00	ć	119 050 00	\$	75,250.00
TOTAL Experior		Ş	167,965.00	Ş	39,860.93	Ş	104,700.00	Ş	118,950.00	Ş	75,250.00
	Beginning Fund Balance Yr. End	\$1	,609,812.62	\$1	,697,946.40	Ś	1,707,428.28	\$1	L,707,428.28	\$1	,608,778.28
	Revenues		73,000.00		49,342.81		39,500.00		39,500.00		39,500.00
	Expenditures		(167,965.00)		(39,860.93)		(164,700.00)		(118,950.00)		
	-		,								(75,250.00
	NET Revenues vs. Expenditures		(94,965.00)		9,481.88		(125,200.00)		(98,650.00)		(35,750.00
	Beginning Fund Balance										
	Ending Fund Balance Expected		,514,847.62		,707,428.28		1,582,228.28		L,608,778.28		,573,028.28
Notes:	19/20 Phase 2 Makerspace: \$5,000	Tool				_					

### Director's Report by Julie Farkas

### NOVI PUBLIC LIBRARY EMPLOYEE ANNIVERSARY CELEBRATIONS



٠	JOLANTA BOREK	Support Services Supervisor	MARCH 12	12 YEARS
٠	MARYANN ZURMUEHLEN	Support Services Department Head	MARCH 9	8 YEARS
•	JEAN ALDRICH	Support Services Clerk	MARCH 6	2 YEARS
٠	HILLARY HENTSCHEL	Information Services Librarian	MARCH 8	2 YEARS
٠	Sarah andrus	Information Services Librarian Substitute	MARCH 28	1 YEAR

### State Aid Update

Dear Ms. Julie E. Farkas,

Thank you for participating in the FY2018/2019 Annual Report. I am grateful and happy to report that this year 393 Michigan public libraries completed the survey, giving us a 98.7% response rate. The data you reported is very valuable and will be made available to a wide audience at the local, state and national level. I anticipate having the FY2018/2019 Annual Report Data available for use by early July 2019.

Thank you, Joe Joseph Hamlin Library Data Coordinator Library of Michigan

### January 24, 2019 Patron Response – Al Bialek

Based on patron's comments and request, the library staff is currently looking into a better way to assess programs that are being held at the library to determine their continuation or not based on attendance, topic, demand by the public and patron comments. This type of tracking will begin as early as July 2019 so that we can better determine patron needs and relevance to the library's motto of Inform. Inspire. Include.

### Budget Question Re: Discount for Van Wrap:

The only additional rebates that can be used in conjunction with a municipal purchase is Motoring Mobility which gives you an extra \$1,000.00 on a handicap upfit. They do offer a decal package, but it is only available with a minimum order of 25. Usually all graphics are done locally or through an upfitter.

### Out and About in Novi and Library Profession

- 1/29: Rotary membership mtg.
- 1/30: All staff mtg.
- 1/30: LED Wrap-up mtg.
- 1/30: Lending Library mtg.
- 2/4: Lending Library mtg.
- 2/4: NCSD Mental Health mtg.
- 2/4: City of Novi Leadership mtg.
- 2/5: Makerspace planning mtg.
- 2/7: Novi's Caring Community mtg.
- 2/8: Money Smart mtg.
- 2/9: 2<sup>nd</sup> Budget Session
- 2/11: Lyon Mechanical mtg.
- 2/12: City of Novi Leadership mtg.
- 2/13: Novi University Presentation
- 2/14: NCSD Media Specialists mtg.
- 2/14-2/19: Out of the Office Vacation

#### Forward Thinking



Contributing Editor KEVIN KING is Head of Branch and Circulation at the Kalamazoo (MI) Public Library.

Contact Kevin at kevink@kpl.gov.

Kevin is currently listening to the entire Beastie Boys catalog again and again.

Editor's note: A version of this column was given as a keynote speech at the Michigan Rural and Small Libraries Conference on May 1, 2018. Forward Thinking focuses on innovation and new ideas in public libraries.

# It's Called Gratitude

ntil about ten months ago, I was pretty miserable at work. This fun-loving, energetic librarian had a super difficult time going to the office and finding joy. My solution was to blame everyone and everything for my intense misery. Here are a few of the things I thought during that time:

- People at work don't understand me.
- The anxiety of others on social media is depressing me.
- The idea of the next four years is causing monumental levels of stress that no human should have to endure.

My sadness at work was growing like my blood pressure: dangerously high. Many different things converged to get me out of this funk, but I can point to a specific incident that was the catalyst for my recovery—I was asked to give a tour of the library. This was not an unusual request, as being one of the four extroverted librarians in the country, I am often called upon to show off the central location of the Kalamazoo (MI) Public Library (KPL) to visiting library workers. The highlight is a large metal structure in the rotunda on the second level called the "Electrolier" designed by noted sculptor Michael Hayden. Each glass panel in the Electrolier is imbued with holographic flakes so when the light strikes them, they glow and sparkle as if live electricity is dancing all about the structure. The rotunda also features a collar of holographic sections that reflect rainbows, like the large arm of a clock, all around the walls of the space. On sunny days in West Michigan, the entire space is aglow with colors.

My tour always ends at the balcony on the third level, so guests can see the Electrolier from above and get a better look at the rotunda collar. I can never remember a time when this tour hasn't ended with multiple "oohs" and "aahs." Usually the reactions do not move me because, I've not only given the tour dozens of times, but I also walk past the spectacle every day. But this time, before I could thank the visitors for coming to KPL, a woman said, "I bet you are so grateful to work in such a beautiful place." I affirmed her statement with a "most definitely" but inside my heart I knew that I had become immune to rainbows. While walking back to my office it had become clear that my own lack of gratitude was the root cause of my sadness.

Unstuck, a website which provides individuals the tools to remove themselves from being stuck in adverse situations, summed up where I was at in life: "In a stuck moment, it's hard to see positive forces when obstacles are blaring and fears are looming. This is a good time to be grateful. Not grateful for what has us stuck, but appreciating what doesn't. Gratitude helps us see our situation in a way that can lessen panic and open up our thinking to new solutions."

The problem is that people are not naturally hardwired to be grateful. Like any trait we want to improve, we have to practice it every day. It needs to become a part of our everyday routine. Most of us feel that we are way too busy to take on another task, let alone a new practice. The other problem is that humans are narcissistic by nature because it is much easier to care about yourself and tend to your own needs first before even thinking of helping others. It was tough to admit that my own dependency on narcissism was fueling my lack of gratitude. So, the challenge for me became carving out time to exercise gratitude to rewire my brain, and also, become less self-centered. Sounds easy right?

PUBLIC LIBRARIES

22

VOLUME 57, NUMBER 3

#### Forward Thinking

We cannot afford not to radically change our practices of gratitude in both our personal lives and our libraries. When we embrace an attitude of gratitude, we will increase happiness in our life, reduce stress, and strengthen resiliency. Furthermore, gratitude will also improve physical health, boost self-esteem, enhance sleep, and increase empathy.2 Imagine a wellrested library staff with less stress, in tiptop physical shape, confident, and able to easily absorb the tough everyday interactions with patrons. Now imagine what that staff could accomplish in the community.

The good news is that gratitude can produce a natural high, causing our brains to produce the feel-good chemicals that go straight to the bliss center of our noggins. The result is a level of happiness and contentment that will not only push away the misery, but also retrain our brains to use gratitude all the time. In fact, research suggests that with regular practice we can train the prefrontal cortex to better appreciate and retain positive experiences and thoughts while deflecting negative ones.

Hopefully it has become clear that adopting an attitude of gratitude can bestow great physical, mental, and emotional benefits. But let's take it a step further and ask ourselves the following questions: (1) How will adopting and promoting a culture of gratitude benefit my library? and (2) What exactly can the people working in my library do to be more grateful?

The goal is to identify simple things we can do both personally and at the library to cultivate an attitude of gratitude.

It no longer surprises me when I learn of libraries that do not take the time to celebrate and savor successes. Often after a program or project, we immediately focus on the failings or what we could have done better. I am not suggesting that you should not spend time analyzing how things went, but do not sacrifice the simple act of sharing the stories of success. The goal is to not solely dwell upon the "shoulda, coulda, wouldas" but cheer about the positive impact you are making in your community. This act will ignite innovation and elevate the work you are doing for patrons to a much higher level.

The lack of gratitude in our world also

impacts the amount of love we share with one another. When you make it a daily goal to express your appreciation of family, friends, and colleagues, you are practicing gratitude in its purest form. This act results in a pure shot of dopamine and serotonin that will ultimately rewire your brain to make gratitude a habit. I suggest scheduling gratitude until it becomes an automatic reaction. This tactic has helped me tremendously in recent months. Remember to thank patrons for making suggestions, helping with programs, and simply coming into the library. That simple act will spread gratitude beyond your doors and into the community.

Another way to move towards an attitude of gratitude is to simply be more kind to one another. In a previous column, I wrote about the Fundamental Attribution Error, for the idea that the worst traits we see in others we blame their personalities but when we exhibit those traits ourselves, we blame the environment. This is what causes us to think that the parent yelling at the child in the library is a jerk, but when we yell at our kids it is simply because we are tired. When we treat all patrons with trust and compassion, trust their intentions are noble, and simply consider the possibly difficult or painful conditions of their lives, we are defeating the fundamental attribution error. Do we greet every single individual who comes into the library or just the people like us? Do we thank patrons when they leave? When we kindly acknowledge patrons for using the library, we are practicing gratitude.

Keeping a gratitude journal is very common in the process of becoming more grateful. Recently a colleague told me that she encourages library workers to keep a gratitude journal at the public service desks. The idea is to document the occurences in which patrons expressed gratitude about the work of the library. Staff are also encouraged to write the times in which they practiced gratitude in the library. Keeping track of gratitude will help the team truly see what is important. It will also help focus on what really matters and allow us to become more innovative. Also, a gratitude journal can reinforce the library's mission and goals.

When I realized I needed to be more grateful in my work life, it was as if I was granted a new opportunity at KPL. Projects that were dormant became alive with new energy. My team members were more responsive to my requests and ideas. Levels of innovation, exceptional customer service, and smiles grew at exponential levels. My blood pressure dropped. I loved going to work again. Most importantly, when I walked near the Electrolier, I could feel the rainbows following me.

I would like to close with some words from a few of the greatest philosophical minds of our times, The Beastie Boys. The song "Gratitude" was one of the first things I thought of when I walked back to my office, the day of the library tour. These lyrics nailed what I was feeling that day. May the song become a familiar tune on your soundtrack of gratitude.

Good times gone, and you missed them What's gone wrong in your system? Things they bounce like a Spaulding What'd you think, did you miss your calling? It's so free, this kind of feeling It's like life, it's so appealing When you've got so much to say it's called gratitude And that's right Good times gone but you feed it Hate's grown strong, you feel you need it Just one thing, do you know you? What you think, that the world owes you? What's gonna set you free? Look inside and you'll see When you've got so much to say it's called gratitude And that's right3

#### References

- "A Practical Guide to Gratitude," accessed June 13, 2018, www.unstuck .com/gratitude.
- "The Science of Gratitude," accessed June 13, 2018, http://tremendo.us/work /tremendousness-the-science-of -gratitude
- Beastie Boys, "Gratitude," by Adam Horovitz, Adam Nathaniel Yauch, Michael Louis Diamond, and Tom Cushman, released in 1992; © Universal Music Publishing Group.

PUBLIC LIBRARIES

MAY/IUNE 2018

23

### Information Technology Report by Barbara Rutkowski - January

### **General**

- The Information Technology Staff closed 51 Help Desk tickets.
- Moved charging cables to the Information Desk for checkout due to high degree of theft.
- Scott is scheduling training sessions for Historical Commission volunteers on indexing and publishing photos/articles.

### **Presentations**

• Scott presented our e-mail migration procedure to Saline District Library personnel.

### <u>Upgrades</u>

- Upgraded seven (7) security cameras.
- Upgraded the HVAC software.
- Upgraded two (2) staff workstations.
- An additional cell phone was set up for Facilities staff.
- Training apps were installed for the Support Services staff.
- Work continues on the migration of servers/files to the upgraded datacenter equipment.
- Articles covering staff training subjects were added to the wiki.

### <u>Training</u>

- IT Staff held 16 patron sessions:
  - 3 VHS to MP4/DVD
  - 4 Vinyl/Cassette to MP3
  - 17 Tech Time topics included:
    - Browser privacy
    - o Email security
    - Procedure to digitize VHS tapes
    - How to use Movie Maker software
    - o How to scan slides
    - How to transfer VHS tape to a flash drive
    - Help setup a new laptop
    - Reformatting a flash drive
    - Online shopping
    - Print PDF from smartphone
    - MAC file conversion
    - Editing PDFs
    - Video editing on the Creation Station
    - o Domain name basics
- IT Staff held 16 staff sessions:
  - Using MS Publisher
  - Using Outlook
  - How to use shortcut keys in circulation program, CircIT
  - Using video equipment
  - Using Google drives and cloud storage
  - Using public copiers
  - Using the Virtual Reality equipment
  - Using remote desktop
  - Using the Meeting Room's A/V equipment
  - Using the portable speaker and microphone
  - Using public and staff copiers
  - Using Google drives and cloud storage
  - o Using Outlook
  - o Printing

### Facilities Report by Keith Perfect

In the past month the Facilities Department has closed 21 Facilities tickets, 90 Meeting Room Requests and has updated 394 Periodic Maintenance tickets.

Facilities Staff has accepted 5 large book donations at the receiving door.

6 Gaylord pallets of discarded books were shipped to Thrift Books for re-sale or recycling.

A large order of janitorial supplies was received.

A lot of snow removal was done throughout the property, six drainage chutes at bioswale were cleared of snow to allow water to drain from the lot.

The padded cushions in the Youth Early Literacy play area were cleaned and sanitized.

One of the waterless urinals in the first floor men's room needed to have the drain cleared with a power snake by Facilities staff.

A cracked grout line at the base of fireplace was repaired with new grout.

A HVAC issue was resolved by vendor in relation to the heat not working.

A burst pipe that froze was repaired by vendor in the café kitchen.

A few large ink stains were removed from carpet in a study room.

A repair was made to the dollhouse in the youth play area.

"HOT" signs were replaced on both sides of the fireplace.

The LED lighting project is complete for this phase. (exterior parking lot lights will be replaced/upgraded in February.)

The quarterly HVAC filter change was completed.

The small Toro snow blower received new scraper bar and paddles and is now operating at peak performance.

A pallet of ice melt was received, 26 of 40 bags used in January.

### LED Final Report by Keith Perfect and Karl Geil (Consultant) - January 30, 2019

A large map was provided to show areas where LED lighting and ballast work occurred. This map will be kept on file as a reference tool for the Facilities staff to show the types of bulbs needed in the various areas of the library.

**First and second floor public area, mechanical rooms, storage closets and receiving area**-A Lunera brand HN-T-48-15W-835 G2 bulb was used in all 4'ft. fixtures, except the study rooms.

In locations marked "B1" a ballast was replaced with a Phillips Advance IOP-2P32-SC ballast. In areas where dimmer switches were present, the dimmer function was disabled at the Smart Relay Panel located above the ceiling grid for the necessary fixtures. Location of Smart Relay Panels marked on map as black triangles. A technician from Gasser Bush Lighting Solutions has re-programmed all the Chelsea Switches, omitting the dimming mode and programed the buttons as "on" and "off" buttons.

**First and second floor staff offices, study rooms-** A Green Creative brand T8 10.5W 4' DIR bulb was used. This bulb was chosen due to the compatibility with the current ballasts in those fixtures. We did not have any compatibility issues with this bulb and did not need to change any ballasts in these areas.

**Book Nook and other "can style" lighting-** A GE brand GE LED19-Gx24Q-V/835 bulb was used.

**First floor Youth Media and Main Stairwell area wall wash lights-** A Lunera brand HN-T5-D-48-25W 835 G2P was used. No ballasts in these areas needed to be changed.

**First and second floor Gull lighting above reference desks-** This fixture requires two different bulb lengths. The longer side required a Lunera brand HN-T5-D-48-25W 835 G2P. The short side required a Lunera brand HN-T5-D-24-11W-835-G1. All fixtures required a new ballast on the short side which was replaced with a Phillips Advance IZT-2S54-D ballast. This is marked on the map as "B2".

**First floor Magazine room and second floor Quiet Study including outside perimeter of room-**A Lunera brand HN-H-G24Q-B-11W-835-G4 was used. No ballasts were changed in these areas.

**North and South Emergency Stairwell Wall Wash Lights-** A GE brand GE LED19GX24Q-H/835 was used. No ballasts were changed in this area.

**Main Lobby except above Circulation Desk and Self-Checks-** A Lunera brand HN-H-G24Q-B-11W-835-G4 bulb was used. One ballast was changed in this area with a Phillips Advance ICF-2S-42-M2-LD ballast. This area is marked on map as "B3".

**Main Lobby above and behind Circulation Desk-** A Lunera brand HN-V-G24Q-B-11W-835-G4 bulb was used. No ballasts were changed in this area. One Phillips Advance ICF-2S-42-M2-LD ballast. This area is marked on map as "B3".

All other "can style" lighting such as restrooms, Administration hallway, elevator hallway, Facilities office hallway, above reference desks, second floor restroom hallway- A Lunera brand HN-V-G24Q-b-11W-835-G4 bulb was used. One ballast in the Administration hallway was replaced with a Phillips Advance ICF-2S-42-M2-LD ballast. Two of the same ballast type were changed at the top of main stairs. These areas are marked on map as "B3".

### Additional work that has been completed/in progress,

Flagpole lights have been upgraded to LED.

Parking lot lights will be upgraded to LED, Bulbs are on order and a vendor has been selected to complete the work as soon as bulbs arrive. We have a total of 16 fixtures, one fixture was upgraded during the sampling phase. We are to have the remaining 15 fixtures upgraded to use, GE LED130/2M400/740 bulb.

# The following areas have not yet been completed due to the need of the dimmer switches which are shown on the map in red boxes-

- **Story Time Room-** LED bulbs are available for this fixture but the dimmer function is needed for programs where the use of TV monitor may require dimming of the lights.
- **Board Room-** LED bulbs are available for this fixture but the dimmer function is needed for programs where the use of projector may require dimming of the lights.
- **Computer Lab-** LED bulbs are available for this fixture but the dimmer function is needed for programs where the use of projector may require dimming of the lights. Converting this room to LED would also require some wiring and ballast work.
- Large Meeting Room- LED bulbs are available for the "can style" fixture but the dimmer function is needed for programs where the use of projector may require dimming of the lights. LED bulbs are not available for the glass pendant type fixtures, upgrading to LED would require new fixtures and dimmer feature would not be available.

The following fixtures have not yet been completed due to bulbs not being available for this type of fixture- *\*Karl, have there been any changes in availability for any of the following bulbs?* 

- **\*Café kitchen-** LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures.
  - Still no appropriate lamp available. The incumbent lamps are inexpensive, widely available, relatively inexpensive to operate, and are easy to access for

maintenance. I would recommend keeping them as-is until a time comes when you'd like a different interior design appearance in the café, or fixtures begin to fail, at which point the entire fixture is replaced with a new decorative LED fixture.

- **\*Hanging Pendant style lights at main entrance and main stairwell-** LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures.
  - There are replacement lamps available, but they require the disconnecting and bypassing of the fixture ballast. I would recommend having a contractor undertake this work. The contractor should evaluate the existing lamps to verify replacement options, but based on provided documentation, the following are my suggestions:
    - GREEN CREATIVE: 58006
    - TCPI L19MHE265040K
- \*Main entrance vestibule, exterior canopy, patio canopy-LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures.
  - Still no appropriate lamp available and it is unlikely there will ever be an LED replacement for this lamp type. See attached information for new fixtures/retrofit options for these locations.
- **\*Second floor study tables-**LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures.
  - The incumbent lamp is a very unique fluorescent lamp (see attached information), and I would be surprised if there was ever an LED replacement lamp available for it. In discussing with Keith the limited usage that these fixtures see, it's my recommendation to just keep them as-is until the lamps become no longer available, at which point you would have to totally change out the fixtures to one that use an LED light source. Further, I'd recommend that you contact your supplier and stock up on the lamps, buying as many as you think is prudent, so that when burnouts do happen, you have lamps available. At some point due to the rarity of these lamps, they will likely become prohibitively expensive to purchase.
- **Display cabinets-** LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures.
  - See attached specification that matches/is similar to existing display lighting. This fixture is largely plug-and-play and could likely be installed by Keith if he felt comfortable with it.
- **\*Exterior Wall Wash lights-** LED bulbs are not available for this fixture. Upgrading to LED would require new fixtures. LED fixtures are available. *LED Fixtures available for approx.* \$150.00 ea. We would need 16 fixtures for this upgrade=\$2400.00

• *I would proceed with the complete replacement of these fixtures, having the work done by a contractor.* 

**Desk lamps in staff offices have not been changed-** LED bulbs should be available but this was not included in this phase of project. We have three different size lengths for this bulb. *\*Karl, what are our options for these lamps?* 

Replacement lamps identified below. Lamps should be tested to make sure they work with existing ballasts before purchasing bulk of required lamps.

(Qty. 32) - T5 48"in.

- GREEN CREATIVE: 97930
- PHILIPS: 476507

(Qty.13) - T5 34"in.

- GREEN CREATIVE: 57955
- PHILIPS: 476465

(Qty.23) - T5 22"

- GREEN CREATIVE: 57959
- *PHILIPS: 476424*

\*\*Due to Lunera going out of business, Lunera bulbs will most likely not be available for replacement or warranty coverage. *Karl, what are our options for replacements/warranty coverage?* 

• Based on conversations that I've had with the manufacturer's representative, there is currently no recourse available if there is a warranty claim for Lunera lamps. I will continue to monitor the situation, but at this point it doesn't look good. Moving forward, I would recommend looking at alternates from Green Creative, GE, or TCP.

We currently have some stock of the GE LED19-GX24Q-V/835 bulbs leftover that were not compatible with the current ballasts in several locations for "can style" lights and the Lunera equivalent was used.

At the time a replacement bulb is needed, it is recommended that the ballast be replaced to match the GE LED19-GX24Q-V/835 for those bulbs to be used when needed since the availability in the future appears to be at greater odds.

## Information Services Department Report by April Stevenson

### January Report

News and Notes

- The Information Services Department offered 142 programs.
- We held our annual MLK Unity Breakfast with close to 150 in attendance. We also held our youth MLK program with 45 in attendance.
- Hillary was Chamber Ambassador of the Month for December.
- Jessie finished shifting the entire fiction, mystery, and science fiction sections including relabeling the shelves.
- Shannon received a large donation of Brazilian Portuguese books and added them to our International collection.
- Kirsten created Communication Cards these are pictorial cards to help accommodate patrons with language barriers/disabilities. These are available at each information desk. (See below for further info and picture)
- David worked with Buffalo Wild Wings to continue our Trivia program through June.
- Lindsay created a checklist of expectations for new Student Representatives to the Library Board.
- Hillary and April met with SCORE Mentors to make changes to the appointments and discuss future programs.
- Kathleen and Emily provided two extra programs for Freedom Work, helping adults with special needs.
- Jessie created a display of Charlie LeDuff books to market his upcoming program. Located on the shelves between the magazine room and the fireplace.
- David has placed surveys in the magazine room. We are trying to find out what may be looked at without being checked out and what patrons may like to see added.
- Kathleen and Lindsay added shelf markers to the Youth Reader and Youth Fiction sections. (See photo)
- Shannon brought back our Chinese Mandarin Conversation group. She also created Spanish and German bookmarks (translated by our conversation groups).
- Hillary completed a research request for MI Senator Runestad's office regarding information/statistics about the Asian-Indian population in Novi.
- We are adding genre labels to our youth and tween books and audiobooks; Science Fiction, Fantasy, Mystery, Sports, and Historical Fiction.
- Betty met with a Novi News reporter looking for historical information on Novi for an upcoming article. She also met with Damon Parnell, the city's multimedia production specialist to find photos and background material for a video.
- Lindsay applied for the Michigan Center for the Book mini-grant to have a mini Battle of the Books for adults over the summer.
- We exceeded our goal in the Winter Reading challenge. Thank you Kathleen for pulling this together and keeping track.
- In honor of Braille Literacy Month BTBL gave out a copy of the picture book "Bubble Gum, Bubble Gum" with braille overlay to each of their demo sites, including us.
- Shannon held our first ESL movie discussion.
- Mary created a helpful chart to update staff and patrons on Overdrive and Libby.
- Lindsay created a Teen Volunteer Manual for staff and teen volunteers.
- Shannon met with Minae Sawai of the GEN-J (Grassroots Exchange Network Japan) and has been asked to attend and participate in the Hina-Matsuri 2019 festival, representing NPL at the DIA.

### Conferences, Workshops & Webinars

Learning about your Tweens Webinar - Lindsay

### IS Staff Out & About

- TLN Outreach Committee meeting presentation by Washtenaw Literacy Council Shannon
- Oakland Literacy Council event Park West Gallery Shannon
- Goddard School Emily
- KinderCare Emily
- Little Birds Montessori Emily

### **January Adult Programs & Displays**

In addition to our regularly scheduled programs, we also offered:

- Smart Home, Smarter You 12
- MLK Unity Breakfast 143
- Strong Moms, Strong Girls 13
- Virtual Reality Demonstration 5
- Increasing Your Communication Power with Allen Bialek 11
- Genealogy Where Do I Begin 3 (max of 6)
- Our Feature Collection was Chinese books, and Top Reads of 2018
- Desk display featured Staff Picks of 2018
- Display at bottom of stairs was MLK Day and African-American history
- Business Kiosk displayed books on How to Start a Business

### January Tween/Teen Programs & Displays

- Coding the Future 16
- The Teen Stop Display was Best Teen Fiction books of 2018.

### January Youth Programs & Displays

In addition to our regularly scheduled story times and programs we also offered:

- MLK Unity Day Pancakes, Crafts & Movie for Kids 45
- Our Youth Feature Display was Get Ready to Hibernate with a Good Book
- Our Youth Desk display was the Winter Reading Challenge
- Our Youth DVD Display was winter themed movies



### January <u>Raising a Reader 1,000 Books Before Kindergarten</u> <u>Stats</u>

# of active participants logging 100 books or more: 280

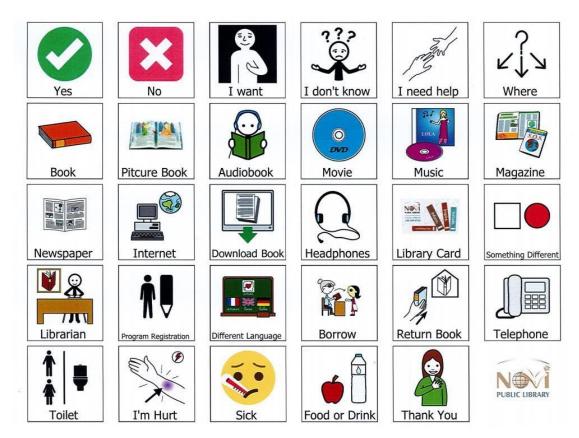
# of logs received to date: 1,069

### # of books read this month: 45,000

100 Books – 280	600 Books – 71
200 Books – 177	700 Books – 65
300 Books – 136	800 Books - 56
400 Books – 100	900 Books – 50
500 Book – 89	1000 Books – 45



In order to better serve our patrons, Kirsten created a pictorial communication board. The board allows patrons with language barriers or disabilities to point to pictures to get the information and help they desire. The board includes various images for things like books and movies, as well as things like how to check out materials and where to find the restroom.





We are proud to announce our

December Ambassador of the Month.



Hillary Hentschel <u>Novi Public Library</u> - <u>45255 W. 10 Mile Road</u> Information Services Librarian - Business Resources

I enjoy being a Novi Chamber Ambassador because it is a great way to meet and connect with other Novi businesses and pass on my enthusiasm for the city of Novi and its community. I love it when I can help raise awareness of great Chamber, city, and library services and connect people to services that are good fits for their businesses. There are so

many great networking opportunities to meet people and promote what I do, but I also get a chance to hear more about others' needs and how I can play a part in helping them. Because I live and work in Novi, I especially love attending Ribbon Cuttings because I can take my family and show off the new and exciting things going on in our hometown. I am already looking forward to growing my new relationships with my fellow Chamber members in 2019!

### SUPPORT SERVICES DEPARTMENT MONTHLY UPDATE by Maryann Zurmuehlen

### **Department Head/General**

- Board Packet Statistics were completed for the Support Services Department.
- The Goals Document was updated for the month for the Support Services Department.
- Completed staff Mid-Year Performance Reviews.
- Hosted a TLN SASUG meeting on January 24<sup>th</sup>.
- Held a Shelf Reports Class for IS Staff on January 29<sup>th</sup>.
- Held interviews for 1 open position on January 30<sup>th</sup>.

### Circulation & Shelvers

- Supervisor retraining will begin this month.
- A Hoopla informational session was held for SS Staff on January 15<sup>th</sup>.
- A Lynda.com/Mango informational session will be held for SS Staff on February 18<sup>th</sup>.

### Tech Services

- Tech Services is working on the following projects: cleanup of CARL migration catalog errors, Adult Graphic collection changes, foreign language additions, and genre label changes.
- A Tech Services meeting was held on January 11<sup>th</sup>.

### Statistics (January 2019)

- Library Cards Issued: 325
- Items Checked Out: 69,122
- Items Interloaned for NPL Patrons: 5,461 (91 through MeLCat)
- Items Interloaned to Other Libraries: 4,104 (146 through MeLCat)
- Items Added to the Collection: 1,519
- Items Discarded from the Collection: 1,595
- Novi School's Card Registration: 9
- MAP Checkouts: 2
- Outreach:
  - 8 Facilities Visits / 51 Items Checked Out
  - 6 Book Discussions / 96 Items Provided

		1	S	upport S	ervices S	tatistics 2	018-2019		1				
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	TOTAL
Cards Issued	494	445	419	354	252	227	325						2,516
Items checked out	81,644	78,014	67,084	68,276	63,684	64,719	69,122						492,543
Items borrowed	5,122	4,980	4,428	5,057	4,436	4,086	5,461						495,059
Items loaned	3,609	3,678	3,327	3,633	3,588	2,995	4,104						24,934
Read Boxes	249	254	176	0	0	0	0						679
MAP Checkouts	18	21	2	5	4	3	2						25,613
Novi School's Card													
Registration	15	37	24	13	9	12	9						119

		January	January
		2019	2018
Library cards issued		325	379
Total checkouts		69,122	61,774
Items borrowed	TLN	5,370	5,064
	MeL	91	142
		5,461	5,206
Items loaned	TLN	3,958	5,697
	MeL	146	111
		4,104	5,808

		January	January
		2019	2018
<b>READ Boxes</b>	Adult	0	0
	Youth	0	0
	Total	0	0

May 2 through October 4, 2018 was our sixth season of Read Box Service in Novi. Lakeshore Park is the original location with Rotary and ITC Parks added in 2014. ITC Park proved to be the most used with Lakeshore coming in a close second.

### Read Box Totals May 2 - October 3, 2018

	2018	2017
Adult	159	198
Youth	1065	1073
Total	1,224	1,271

			Self-Cl	heck Totals 201	8-19 Fiscal Year				
	Total Circulation	Self-check % of Total	Total Self-checks	Self-Check #1	Self-Check #2	Self-Check #3	Youth #1	Youth #2	Adult South
July	81,644	45.86%	37,445	8,383	6,719	4,503	8,011	9,829	0
August	78,014	47.08%	36,729	8,906	6,189	3,926	7,422	10,286	0
September	67,084	44.66%	29,957	6,755	5,482	3,426	6,007	8,287	0
October	68,276	44.42%	30,327	6,835	5,566	2,991	6,456	8,479	0
November	63,684	44.29%	28,205	6,631	4,705	2,587	5,078	8,559	645
December	64,719	41.86%	27,091	6,673	4,377	2,134	5,192	8,058	657
January	69,122	45.01%	31,113	7,241	5,116	3,090	6,080	9,032	554
February			0						
March			0						
April			0						
May			0						
June			0						
FYTD	492,543	44.74%	220,867	51,424	38,154	22,657	44,246	62,530	1,856

\*\*Inquired with Support Services about reduced use of self-checks. For the past 6 months due to the CARL migration, patrons have been asked to see a staff person if there is an issue on their account (fine owed, lost item, etc.) when using the self-check. This has limited the use of the machines. As of February 22, 2019 we have instituted the credit card service again on the self-checks as well.

				Library	Usage							
	2017-2	018 Fiscal Ye	ear		2018-2019 Fiscal Year							
	Lobby	Drive-Up	Total	Daily Average		Lobby	Drive-Up	Total	Daily Average			
July	44,976	4,770	49,746	1,658	July	49,562	4,656	54,218	1,807			
August	46,477	4,533	51,010	1,700	August	36,668	4,163	40,831	1,317			
September	49,912	3,984	53,896	1,996	September*	39,587	3,619	43,206	1,600			
October	43,260	3,410	46,670	1,556	October	39,602	3,400	43,002	1,387			
November	42,448	3,221	45,669	1,575	November	35,017	3,177	38,194	1,364			
December	32,007	3,374	35,381	1,264	December	27,557	3,022	30,579	1,092			
January	27,295	3,735	31,030	1,034	January	30,059	3,237	33,296	1,110			
February	29,847	3,261	33,108	1,182	February			0	0			
March	28,003	3,936	31,939	1,030	March			0	0			
April	30,261	3,949	34,210	1,180	April			0	0			
May	32,678	3,901	36,579	1,306	May			0	0			
June	35,988	3,552	39,540	1,363	June			0	0			
FYTD Total	443,152	45,626	488,778	1,401	FYTD Total	258,052	25,274	283,326	1,382			

\* Counter was unavailable 9-28 and 9-29

					Compute	er Logins							
	201	7-2018 Fisc	al Year			2018-2019 Fiscal Year							
	Public Workstations	Wireless	Lending Laptops	Total	Daily Average		Public Workstations	Wireless	Lending Laptops	Total	Daily Average		
July	3,422	65,015	18	68,455	2,282	July	3,256	70,042	1	73,299	2,443		
August	3,503	61,578	7	65,088	2,170	August	2,869	55,316	3	58,188	1,877		
September	3,160	49,691	12	52,863	1,958	September	2,552	59,641	2	62,195	2,304		
October	3,580	53,678	5	57,263	1,847	October	3,242	83,123	1	86,366	2,786		
November	3,204	50,678	7	53,889	1,858	November	2,511	73,548	0	76,059	2,716		
December	2,489	51,767	3	54,259	1,938	December	1,977	62,202	0	64,179	2,292		
January	3,184	42,798	3	45,985	1,533	January	2,426	59,867	0	62,293	2,076		
February	2,797	45,364	3	48,164	1,720	February				0	0		
March	3,300	48,465	0	51,765	1,670	March				0	0		
April	3,039	49,597	9	52,645	1,815	April				0	0		
May	2,868	50,861	5	53,734	1,919	May				0	0		
June	2,893	50,016	1	52,910	1,824	June				0	0		
FYTD Total	37,439	619,508	73	657,020	1,883	FYTD Total	18,833	463,739	7	482,579	2,354		

			Early Literacy Wo	orkstation Usag	je						
	2017-20	18 Fiscal Year		2018-2019 Fiscal Year							
	Monthly	Monthly Time	Average Session		Monthly	Monthly Time	Average Session				
	Sessions	(In Minutes)	(In Minutes)		Sessions	(In Minutes)	(In Minutes)				
July	1,067	21,897	20	July	1,092	22,924	20				
August	987	20,913	21	August	946	19,856	20				
September	761	14,602	19	September	870	17,049	19				
October	771	14,056	18	October	848	16,301	19				
November	804	16,212	20	November	765	16,183	21				
December	557	10,871	19	December	654	12,676	19				
January	789	16,180	20	January	771	15,823	20				
February	765	16,128	21	February							
March	952	19,737	20	March							
April	840	17,957	21	April							
May	720	14,788	20	May							
June	989	21,361	21	June							
FYTD Total	10,002	204,702	20	FYTD Total	5,946	120,812	20				

	Tech	nology	Training	g Sessio	ns 2018	8-19 Fis	cal Yea	r				
	eReader/RB Digital	VHS to MP4	Inkscape	Vinyl/Cassette to MP3	GIMP Photo Editing	Virtual Reality	3D Printing	Tech Time	Impromptu Tech Time	Staff Training	Total Classes	
July	1	2		2	1	1		5	3		15	t
Patrons	0	2		2	1	18		5	3			
August	1	2		2	1	1		5	7	13	32	
Patrons	1	2		2	1	11		5	7	13		
September		2		2	2			5	3	3	17	Ī
Patrons		2		2	2			5	3	3		
October		2	1	2	2	1		4	6	7	25	Ī
Patrons		2	5	2	2	60		4	6	10		
November		2		2	2	1		3	13	8	31	Ī
Patrons		2		2	2	4		3	16	12		
December		2		2	2			5	1	9	21	Ī
Patrons		2		2	2			5	1	10		
January		3		4				3	14	16	40	
Patrons		3		4				3	14	16		
February											0	
Patrons												
March											0	Ī
Patrons												
April											0	Ī
Patrons												
May											0	T
Patrons												
June											0	Ţ
Patrons												
Sessions	2	15	1	16	10	4	0	30	47	56	181	ſ
Patrons	1	15	5	16	10	93	0	27	36	48		

2018-2019 Fiscal Year							
	Hoopla		RB Digital		Lynda.com		
	Check-outs	New Users	Novi Checkouts	Consortium Checkouts	Active Users	Logins	Total Video Views
July	637	248	596	15,133	54	221	795
August	641	250	630	17,993	62	86	510
September	623	231	591	16,779	71	15	121
October	556	213	1,035	23,626	86	60	485
November	543	215	1,912	42,683	99	140	948
December	618	204	1,355	30,080	111	245	949
January	777	260	1,494	36,834	131	173	670
February							
March							
April							
May							
June							
FYTD Total	4,395	1,621	7,613	183,128	614	940	4,478

2018-2019 Fiscal Year								
OverDrive								
	Consortium Collection	Advantage Collection	Total OverDrive	New Users				
July	3,169	1,668	4,837	80				
August	3,283	1,555	4,838	61				
September	2,972	1,566	4,538	87				
October	2,967	1,386	4,353	55				
November	2,863	1,409	4,272	47				
December	2,930	1,459	4,389	71				
January	3,249	1,560	4,809	95				
February			0					
March			0					
April			0					
May			0					
June			0					
FYTD Total	21,433	10,603	32,036	496				

Meeting Room Rentals							
20	17-2018 Fis	cal Year	2018-2019 Fiscal Year				
	Rentals	Attendees		Rentals	Attendees		
July	48	1,080	July	49	1,235		
August	53	881	August	56	1,367		
September	34	755	September	76	1,696		
October	60	1,296	October	74	1,372		
November	42	931	November	64	1,709		
December	32	636	December	59	1,347		
January	50	1,033	January	45	1,071		
February	48	1,041	February				
March	73	1,566	March				
April	37	778	April				
May	38	1,089	May				
June	55	1,320	June				
FYTD	570	12,406	FYTD	423	9,797		

	Number of Math		Library App - 2018				
L.L.	Number of Visits		Nost Requested Webpages		Number of Visits		Most Requested Webpages
July	32,473	1.	Catalog	January	48,988	1.	Catalog
		2.	My Account			2.	My Account
		3.	OverDrive			3.	OverDrive
		4.	Library Locator			4.	Library Locator
		5.	RB Digital			5.	Boopsie Popular Books
August	25,309	1.	Catalog	February			
		2.	My Account				
		3.	OverDrive				
		4.	RB Digital				
		5.	Library Locator				
September	39,816	1.	Catalog	March			
		2.	My Account				
		3.	OverDrive				
		4.	Library Locator				
		5.	Zinio				
October	39,472	1.	Catalog	April			
		2.	My Account				
		3.	OverDrive	`			
		4.	Library Locator				
		5.	Events				
November	40,869	1	Catalog	May			
	10,007	2.	My Account	- /			
		3.	Library Locator				
		4.	OverDrive				
		5.	Zinio				
December	37,115	1.		June			
		2.					
		3.	Library Locator				
		4.	OverDrive				
		5.					
	1		1 ·	Total	264,042		

· · · · · · · · · · · · · · · · · · ·	challenge	Participating libraries will use Beanstack, a web and mobile application, to track self-directed reaching time and help build a culture of reaching in school and at home. The software makes it easier for students and families to track reading	and stay motivated while providing insights and to school and library ad- ministrators. This year, all prize money will be divided di- rectly among the top per- forming schools and li- brarles. Prizes are award- ed based on four ele- ments: outreach, active participation, logging participation, logging participation, logging numbers and community (social) sharing. Cuban will announce the results in February.
	library participating in Cuban challenge	meet a collective goal of reading at least five mil- lion minutes and 75,000 books during the month of January. If achieved, Cuban piedges to donate \$35,000 to the top-pet- forming libraries and schools.	"Notice of Sale' Pursuant to Michigan Statute 570 - Self-Service Storage Facility Act. Novi Office & Warehouse LLC will hold a public sale of delinquent units in order to satisfy the owner's lien. Each unit will be sold by competitive bidding to the highest bidder. for cash only. All property in the storage unit contains household items unless otherwise mentioned. Novi Office & Warehouse will conduct this auction online at Bid13.com. Location: 22222 Roethel Drive, Novi, Mid13.com. Location: 22222 Bidding will Begin on Monday, January 21 at 12:00pm will Begin on Monday, January 23 at 12:00pm. Unit 74, Elektronik Kosseke LLC, Herve E. Kosseke or Herve Eric Kosseke LLC, Herve baby strollers, bicycle, jackets, miscellaneous items.
	v participati	ing the Novi Public Li- brary, and school systems throughout the United States. This year, Cuban challengesmonathan 250 schools and Ibraries, more than double thist of the Triaugural Wither Reading Challenge, to	*Nortice of Sale* Pursuan - Self-Service Storage F Warehouse LLC will hold: units in order to satisfy th will be sold by competiti bidder. for cash only. All bidder. for cash only. All bidder. for cash only. All mentioned. Novi Office a this auction online at Bid Roethel Drive, Novi, M will Begin on Monday. All Bidding will end on 12:00pm. Unit 74, Elektr E. Kosseke or Herve E baby strollers, bicycle, items.
	Novi library	Billionaire investor and "Shark Tank" per- sonality Mark Cuban has announced his sponsor- shp of the second annual Beanstack Winter Read- ing Challenge in supper of public libraries, include	City of Novi e of Public Hearing the City of Novi will hold a Public Fearing on the use of the City of Novi will hold a Public Fearing on the use of at Funds. The Hearing will be hold Monday, January 28, Novi Conners, 45:175 Ten Mile Road, Novi, Michigan 48375, comments on the Community Development Block Grant of funds as follows: comments on the Community Development Block Grant of funds as follows: comments on the Community Development Block Grant of funds as follows: comments on the Community Development Block Grant of funds as follows: comments on the Community Development Block Grant formation the Road, Novi, Michigan 35 25 26 26 26 27 20 20 20 20 20 20 20 20 20 20 20 20 20
	CHARTER TOWNSHIP OF NORTHVILLE NOTICE TO THE RESIDENTS OFFICE CLOSING	ship of Northy ad on Monday, ei n. Luther King a. m. on Tuesda a. m. on Tuesda a. m. on Tuesda a. m. on Tuesda Clerk Clerk	Notic munity De Y GIVEN that ST, at the Novi Gra ST, at the Novi Gra ST, at the Novi Gra ST, at the Novi Gra ST at the Novi Gra Phote of St 7322185 732175 732175 732175 732175 732175 732175 732175 732175 732175 732175 7
	CHARTER	The Charter Township ( Offices will be closed on 1 observance of Martin Lut will re-open at 8:00 a.m. o POLICE & FIRE EMEI WILL REMAIN AVAIL Sue A. Hillebrand, Clerk Bue A. Hillebrand, Clerk Publishet Januer 17, 2019	Com NOTICE IS HEREBY Community Developer 2019 at 7:00 p.m. ES3 for the purpose of he Program Year 2017 re Existing (from) - 20 Activity Number Activity Description Anount Proposed (to) - 2013 Activity Description Anount Activity Description Anount Activity Description Anount Activity Description Anount Activity Description Anount Activity Description Anount Activity Description Anount Activity Description Anount Anoun

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### Historical Commission Budget 2019-2020 (Approved 1/16/2019)

Novi Historical Commission 2019-2020 Budget Approved 1/16/2019				
Account: General Fund 101	Expenditures			
Display Cabinet Exhibit	\$900			
Marketing/Brochures/Engage/Shirts/Name Badges	\$1,200			
Equipment/Supplies/Office/Upgrades/Repairs/Data Storage	\$1,200			
Program/Speaker Fees	\$1,800			
Storage Unit	\$2,500			
Acquisition (books/materials)	\$500			
Conference/Continuing Education	\$2,500			
Special Projects	\$3,400			
TOTAL	\$14,000			



## Library Board Calendar

### <u>2019</u> February 28

### Library Board Regular Meeting

## March 13NLA Trustees Training for Library Board Members (5:00pm-8:00pm)March 28Library Board Regular Meeting

- April 7-13 National Library Week
- April 21 Holiday Easter, Library Closed
- April 25 Library Board Regular Meeting
- May 12 Holiday Mother's Day, Library Closed
- May 23 Library Board Regular Meeting
- May 26 Library Closed
- May 27 Holiday Memorial Day, Library Closed
- June 10 Summer Reading Begins
- June 16 Holiday- Father's Day, Library Closed
- June 27 Library Board Regular Meeting
- July 4 Holiday Independence Day, Library Closed
- July 25 Library Board Regular Meeting
- August 15 Community Reads Launches
- August 16 Staff In-Service, Library Closed
- August 17 Summer Reading Ends
- August 22 Library Board Regular Meeting
- August 31 Library Closed
- September 1 Library Closed
- September 2 Holiday Labor Day, Library Closed
- September 26 Library Board Regular Meeting
- October 18 Friends of Library Booked for the Evening, Library Closes at 5 p.m. **Dctober 24** Library Board Regular Meeting
- November 21 Library Board Regular Meeting
- November 27 Holiday Thanksgiving Eve, Library Closes at 5 p.m.
- November 28 Holiday Thanksgiving, Library Closed

### December 19 Library Board Regular Meeting

- December 24 Holiday- Christmas Eve, Library Closed
- December 25 Holiday Christmas, Library Closed
- December 31 Holiday New Year's Eve, Library Closed
- Friends Board Meeting meets the second Wednesday of the month, 7 p.m. at the Library.
- ▶ Historical Commission meets the fourth Wednesday of the month, 7 p.m. at the Library.