



PERSONAL CARE ROOM FOR NURSING PATRONS POLICY

When a patron requests to be provided with an area for nursing patrons, Information Services staff will assist the patron, and other staff, if asked, should direct the patron to an Information Desk. Staff will:

- Allow a patron to use the Story Time Room. If the Story Time Room is not available, staff will assist the patron in finding a suitable alternative (rentable meeting room space can be considered if available).
- Lock the door so the patron will not be interrupted by others. This allows the patron to leave the room when finished without staff having to go back and lock it again.
- Remind the patron not to leave through the emergency doors onto the patio.
- Remind the patron that they must keep any additional children they have with them in the room. If they ask, they are welcome to bring any of the puppets or puzzles, etc., into the Story Time Room for their other children.

Approved by the Novi Public Library Board of Trustees: January 25, 2021

Amended: February 15, 2022; March 27, 2023; October 24, 2024
